










CAPACITY - STANDARD

									
ROOM NAME	SURFACE (SQ FT)	SURFACE (SQ M)	HEIGHT (FEET)	HEIGHT (METERS)	BANQUET	RECEPTION (Cocktail)	THEATER	CLASSROOM (School)	BOARDROOM
GRANADA BALLROOM	5,286	494	13	4	300	450	380	240	-
GRANADA I	1,321	124	13	4	50	100	90	70	-
GRANADA II	1,321	124	13	4	50	100	90	70	-
GRANADA III	1,321	124	13	4	50	100	90	70	-
GRANADA IV	1,321	124	13	4	50	100	90	70	-
FOYER	1,292	120	12	3.50	-	50	-	-	-
GUAYA	653	61	16	5	20	30	20	30	16
NOPAL	535	50	10	3	20	30	20	30	12
ANONA	535	50	10	3	20	30	20	30	12
NANCE	535	50	10	3	20	30	20	30	12
CIRUELO	535	50	10	3	20	30	20	30	12
GRANADA TERRACE	1,711	159	-	-	-	30	-	-	-
TORONJA TERRACE	2,250	209	-	-	50	80	-	-	-
POOL AREA	14,135	1,321	-	-	200	500	-	-	-
AVOCADO GARDEN	9,630	900	-	-	100	150	-	-	-
PAPAYA GARDEN	6,634	620	-	-	50	80	-	-	-
MANGO GARDEN	6,420	600	-	-	120	180	-	-	-
GUAYA GARDEN	4,280	400	-	-	80	120	-	-	-
SOURSOP GARDEN	2,836	265	-	-	50	80	-	-	-
HABANEROS	3,916	366	-	-	150	200	-	-	-
BEACH	3,478	325	-	-	100	180	-	-	-
OVER-WATER GAZEBO	535	50	-	-	10	30	20	-	-

HYATT ZIVA RIVIERA CANCUN

Bahia Petempich SM-12 MZA-31 Lote 14-02 | Puerto Morelos 77580 Quintana Roo, Mexico

MICE (888) 676-7960 | RESORTSBYHYATT.COM










For guests' safety and proper social distancing, some outlets may be temporarily closed or operating at modified capacities and/or limited hours. Hyatt Zilara™ and Hyatt Ziva™ trademarks and related marks are trademarks of Hyatt Corporation. ©2021 Hyatt Corporation. ©2021 Playa Hotels & Resorts is the owner and operator of Hyatt Zilara™ and Hyatt Ziva™ resorts in Dominican Republic, Jamaica and Mexico. All rights reserved.

06.14.2021

ALL INCLUSIVE RESORT

CAPACITY - MODERATE 2

To be applied when the resort is allowed to open but government restrictions are to maintain operations up to 80% capacity.

									
ROOM NAME	SURFACE (SQ FT)	SURFACE (SQ M)	HEIGHT (FEET)	HEIGHT (METERS)	BANQUET	RECEPTION (Cocktail)	THEATER	CLASSROOM (School)	BOARDROOM
GRANADA BALLROOM	5,286	494	13	4	240	360	304	192	-
GRANADA I	1,321	124	13	4	40	80	72	56	-
GRANADA II	1,321	124	13	4	40	80	72	56	-
GRANADA III	1,321	124	13	4	40	80	72	56	-
GRANADA IV	1,321	124	13	4	40	80	72	56	-
FOYER	1,292	120	12	3.50	-	40	-	-	-
GUAYA	653	61	16	5	16	24	16	24	13
NOPAL	535	50	10	3	16	24	16	24	13
ANONA	535	50	10	3	16	24	16	24	13
NANCE	535	50	10	3	16	24	16	24	13
CIRUELO	535	50	10	3	16	24	16	24	13
GRANADA TERRACE	1,711	159	-	-	-	24	-	-	-
TORONJA TERRACE	2,250	209	-	-	40	64	-	-	-
POOL AREA	14,135	1,321	-	-	160	400	-	-	-
AVOCADO GARDEN	9,630	900	-	-	80	120	-	-	-
PAPAYA GARDEN	6,634	620	-	-	40	64	-	-	-
MANGO GARDEN	6,420	600	-	-	96	144	-	-	-
GUAVA GARDEN	4,280	400	-	-	64	96	-	-	-
SOURSOP GARDEN	2,836	265	-	-	40	64	-	-	-
HABANEROS	3,916	366	-	-	120	160	-	-	-
BEACH	3,478	325	-	-	80	144	-	-	-
OVER-WATER GAZEBO	535	50	-	-	8	24	16	-	-

HYATT ZIVA RIVIERA CANCUN










Bahia Petempich SM-12 MZA-31 Lote 14-02 | Puerto Morelos 77580 Quintana Roo, Mexico

MICE (888) 676-7960 | RESORTSBYHYATT.COM

ALL INCLUSIVE RESORT

CAPACITY - MODERATE 1

To be applied when the resort is allowed to open but government restrictions are to maintain operations up to 70% capacity.

									
ROOM NAME	SURFACE (SQ FT)	SURFACE (SQ M)	HEIGHT (FEET)	HEIGHT (METERS)	BANQUET	RECEPTION (Cocktail)	THEATER	CLASSROOM (School)	BOARDROOM
GRANADA BALLROOM	5,286	494	13	4	210	315	266	168	-
GRANADA I	1,321	124	13	4	35	70	63	49	-
GRANADA II	1,321	124	13	4	35	70	63	49	-
GRANADA III	1,321	124	13	4	35	70	63	49	-
GRANADA IV	1,321	124	13	4	35	70	63	49	-
FOYER	1,292	120	12	3.50	-	35	-	-	-
GUAYA	653	61	16	5	14	21	14	21	11
NOPAL	535	50	10	3	14	21	14	21	11
ANONA	535	50	10	3	14	21	14	21	11
NANCE	535	50	10	3	14	21	14	21	11
CIRUELO	535	50	10	3	14	21	14	21	11
GRANADA TERRACE	1,711	159	-	-	-	21	-	-	-
TORONJA TERRACE	2,250	209	-	-	35	56	-	-	-
POOL AREA	14,135	1,321	-	-	140	350	-	-	-
AVOCADO GARDEN	9,630	900	-	-	70	105	-	-	-
PAPAYA GARDEN	6,634	620	-	-	35	56	-	-	-
MANGO GARDEN	6,420	600	-	-	84	126	-	-	-
GUAVA GARDEN	4,280	400	-	-	56	84	-	-	-
SOURSOP GARDEN	2,836	265	-	-	35	56	-	-	-
HABANEROS	3,916	366	-	-	105	140	-	-	-
BEACH	3,478	325	-	-	70	126	-	-	-
OVER-WATER GAZEBO	535	50	-	-	7	21	14	-	-

HYATT ZIVA RIVIERA CANCUN










Bahia Petempich SM-12 MZA-31 Lote 14-02 | Puerto Morelos 77580 Quintana Roo, Mexico

MICE (888) 676-7960 | RESORTSBYHYATT.COM

ALL INCLUSIVE RESORT

CAPACITY - STRICT

To be applied when the resort is allowed to open but government restrictions are to maintain operations up to 50% capacity.

									
ROOM NAME	SURFACE (SQ FT)	SURFACE (SQ M)	HEIGHT (FEET)	HEIGHT (METERS)	BANQUET	RECEPTION (Cocktail)	THEATER	CLASSROOM (School)	BOARDROOM
GRANADA BALLROOM	5,286	494	13	4	150	225	190	120	-
GRANADA I	1,321	124	13	4	25	50	45	35	-
GRANADA II	1,321	124	13	4	25	50	45	35	-
GRANADA III	1,321	124	13	4	25	50	45	35	-
GRANADA IV	1,321	124	13	4	25	50	45	35	-
FOYER	1,292	120	12	3.50	-	25	-	-	-
GUAYA	653	61	16	5	10	15	10	15	8
NOPAL	535	50	10	3	10	15	10	15	8
ANONA	535	50	10	3	10	15	10	15	8
NANCE	535	50	10	3	10	15	10	15	8
CIRUELO	535	50	10	3	10	15	10	15	8
GRANADA TERRACE	1,711	159	-	-	-	15	-	-	-
TORONJA TERRACE	2,250	209	-	-	25	40	-	-	-
POOL AREA	14,135	1,321	-	-	100	250	-	-	-
AVOCADO GARDEN	9,630	900	-	-	50	75	-	-	-
PAPAYA GARDEN	6,634	620	-	-	25	40	-	-	-
MANGO GARDEN	6,420	600	-	-	60	90	-	-	-
GUAVA GARDEN	4,280	400	-	-	40	60	-	-	-
SOURSOP GARDEN	2,836	265	-	-	25	40	-	-	-
HABANEROS	3,916	366	-	-	75	100	-	-	-
BEACH	3,478	325	-	-	50	90	-	-	-
OVER-WATER GAZEBO	535	50	-	-	5	15	10	-	-

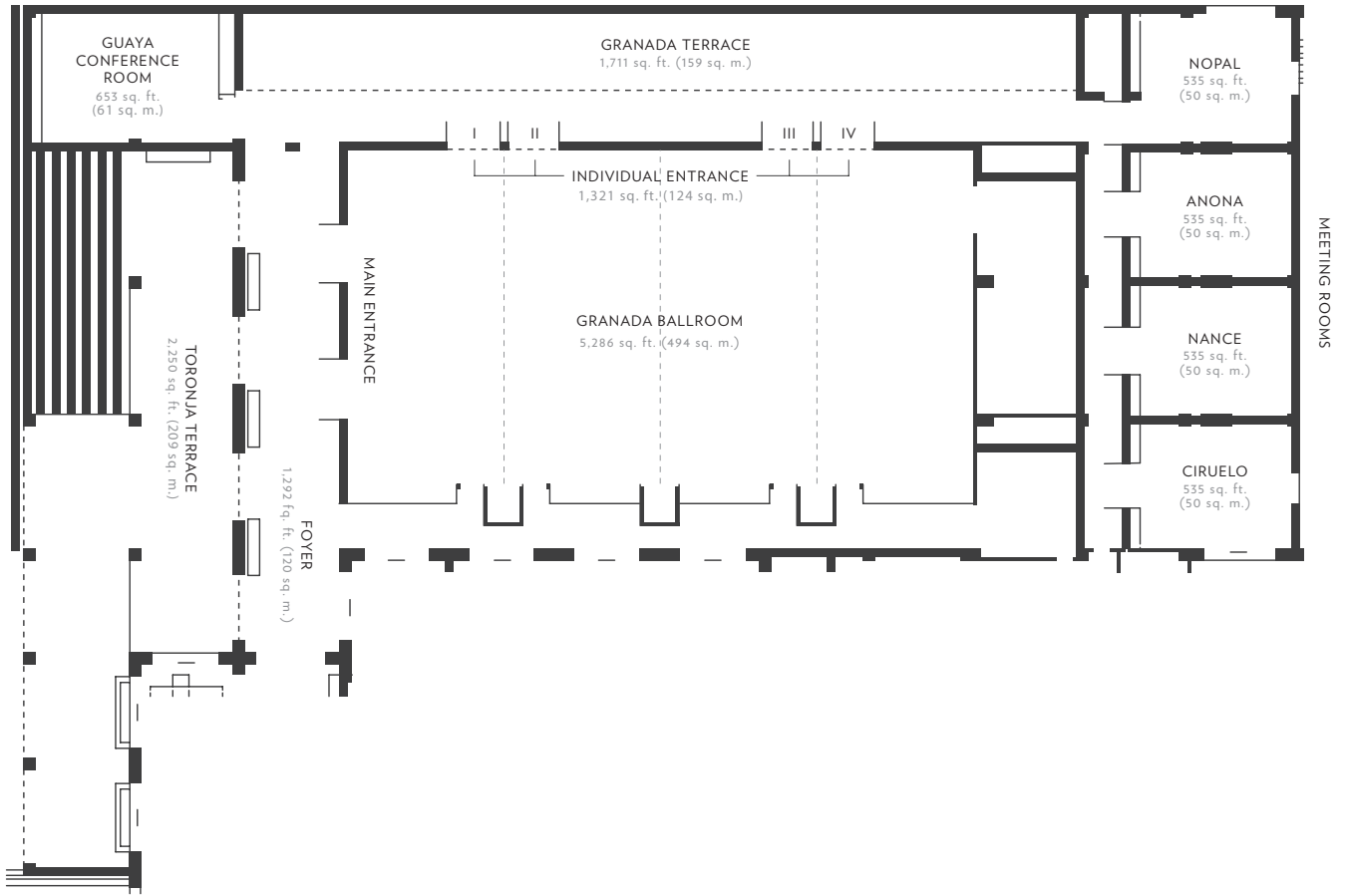
HYATT ZIVA RIVIERA CANCUN

Bahia Petempich SM-12 MZA-31 Lote 14-02 | Puerto Morelos 77580 Quintana Roo, Mexico

MICE (888) 676-7960 | RESORTSBYHYATT.COM

ALL INCLUSIVE RESORT

FLOOR PLANS



HYATT ZIVA RIVIERA CANCUN

Bahia Petempich SM-12 MZA-31 Lote 14-02 | Puerto Morelos 77580 Quintana Roo, Mexico



MICE (888) 676-7960 | RESORTSBYHYATT.COM

ALL INCLUSIVE RESORT

RESORT MAP



Resort Location Map

-  Smoking Area
-  Restrooms
- Ground Floor
- First Level

- | | | | |
|--|-------------------------------|--------------------------|---------------------------------|
| 01 Motor Lobby | 10 Ki - Mexican Restaurant | 19 Coffee House | 28 The Corner - Pool & Snack's |
| 02 Parking Lot | 11 The Club Lounge | 20 The RED - Wine & Deli | 29 Gazebo |
| 03 Convention Center | 12 Front Desk | 21 Boutique | 30 Hot Tub |
| 04 Medical Center | 13 Off Court - Sports Bar | 22 Amphitheater | 31 Delfin - Pool Bar |
| 05 Afthonia - Mediterranean Restaurant | 14 Wedding Center | 23 Kids Club | 32 La Parrilla - Grill & Steaks |
| 06 Vivace - Italian Restaurant | 15 Gym | 24 Waterpark | 33 Balik - Fish & Seafood |
| 07 Rue de Rivoli - French Restaurant | 16 Roots - Organic Restaurant | 25 Entertainment Palapa | 34 Habanero's - Taco & Ceviche |
| 08 Miyako - Asian Restaurant | 17 Breeze - Lobby Bar Terrace | 26 Events Garden | 35 Pier & Over-Water Gazebo |
| 09 Lobby Area | 18 Infusions - Lobby Bar | 27 Zen Spa | |

OUTDOOR VENUES

- | | | | |
|---|--|---|--|
| A AVOCADO GARDEN
(9,630 sq. ft.) / (900 sq. m.) | C GUAVA GARDEN
(4,280 sq. ft.) / (400 sq. m.) | E MANGO GARDEN
(6,420 sq. ft.) / (600 sq. m.) | G PIER & OVER-WATER GAZEBO
(535 sq. ft.) / (50 sq. m.) |
| B SOURSOP GARDEN
(2,836 sq. ft.) / (265 sq. m.) | D PAPAYA GARDEN
(6,634 sq. ft.) / (620 sq. m.) | F HABANERO'S
(3,916 sq. ft.) / (366 sq. m.) | |

HYATT ZIVA RIVIERA CANCUN

Bahia Petempitch SM-12 MZA-31 Lote 14-02 | Puerto Morelos 77580 Quintana Roo, Mexico
MICE (888) 676-7960 | RESORTSBYHYATT.COM