



# HYATT REGENCY HUNTINGTON BEACH RESORT & SPA



EXPLORE





# HYATT REGENCY HUNTINGTON BEACH RESORT & SPA

Whether you are visiting for business or pleasure, our Hyatt staff is at your service to ensure we exceed your expectations. Please dial 50 or text 714 577 2345 to contact a staff member with any special requests or comments. Enjoy your stay.

**Touch an icon or scroll to learn more.**



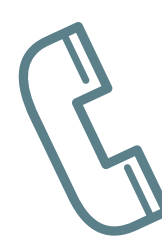
Activities



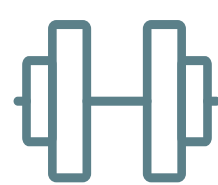
Business Services



Checkout



Dialing Instructions



Fitness Center



Food and Beverage  
Delivery



Free Internet Access



Hotel Directory



Hotel Safety



Housekeeping



Laundry



Pools



Restaurant Onsite



Spa



Television



World of Hyatt





## ACTIVITIES

We hope you enjoy your stay with us.

Click **HERE** for information about our on-site activities, cabanas, fire pits, bonfires and other helpful information you might need during your visit.

## AIRLINE INFORMATION

Boarding passes can be printed at the 24-hour, self-service computers in the Lobby, adjacent to the Front Desk.

## ATM

Conveniently located in our Main Lobby and in the Conference Center, adjacent to the Grand Ballroom.

## BELL STAFF

**DIAL: 52 OR TEXT: 714 577 2345**

For assistance with bell services and luggage storage, our Bell Staff, located in the Lobby directly across the Front Desk, will be happy to assist you.

## BUSINESS SERVICES

**DIAL: 4630**

Please contact our Business Center located in the Conference Center for photocopying, facsimile services, Internet services, and all of your audio visual needs.

## CHECKOUT

**DIAL: 0 OR TEXT: 714 577 2345**

Check out time is 11:00 AM. If your departure schedule does not coincide with our check out time, please contact the Front Desk and every effort will be made to accommodate your request. Take advantage of our Express Departure Service or Video Check-Out (available on date of departure until 11:00 AM). If you have provided a credit card at check in and a valid email address, your hotel receipt will be sent automatically to the email address you provided.

To use Video Check-Out, press the menu button on your television remote control, scroll and select Guest Services, then Account Review and Check Out. Select 1 to check out.

Room keys will expire on your departure day. You may drop them at the Express Check-Out receptacles, conveniently located in the lobby near the front desk, and they will be recycled.



For late departures, please text us. There is a charge for rooms occupied past check-out time (11:00 AM). Arrangements can be made to store your luggage safely with our Bell Staff and to provide you with resort keys to access the pools.

**DIALING INSTRUCTIONS**

**Emergency**

Dial 55 for Emergency assistance from hotel personnel.

**Room To Room**

Touch 4 digit room number

**Local Calls**

8 + Number

**Long Distance Direct Dial**

8 + 1 + Area Code + Number

Billed at AT&T operator-assisted rates + \$0.75 access charge + \$0.25/min.

**International Direct Dial**

8 + 011 + Country Code + City Code + Number

Billed at AT&T operator-assisted rates + \$2.50 access charge + \$0.60/min.

**800 & 8XX Numbers**

8 + 1 + 8XX + Number

Access to long distance carrier’s operator service via 800 or 8XX numbers will be billed at \$1.00 per call. All other 800 or 8XX (888, 877, 866, etc.) numbers at no charge.

**Local & National Directory Assistance**

8 + 411

Billed at \$1.50 per call.

**International Assistance**

8 + 1 800 225 5288

Billed at \$1.00 per call.

**Text us anytime**

**714 577 2345**





## EMERGENCY INFORMATION

**DIAL: 55**

In the event of any emergency, dial 55. Please review the “Hotel Safety” section of this directory.

## FITNESS CENTER

**DIAL: 4772**

Get a total body workout in the StayFit™ fitness center, featuring the latest cardio and weight training equipment, including treadmills, elliptical machines, Peloton bicycles, recumbent bicycles, and workout mats. Use your ear buds while you listen to music or watch the flat-screen TVs while you get fit. The StayFit™ fitness center offers complimentary 24-hour access, so you can hit the gym any time to fit your lifestyle. Towels and filtered water are conveniently available in the fitness center. Room key is required for entry.

## INTERNET ACCESS

We offer complimentary high speed internet in all guestrooms and public spaces. Simply select @Hyatt\_Wifi and follow prompts to sign in to the network.

## GUEST REQUESTS

**DIAL: 0 OR TEXT: 714 577 2345**

The team is available to fulfill any additional guest requests you may have. Please do not hesitate to utilize the Guest Requests button on your telephone, utilize the World of Hyatt app or text us. We are happy to provide baby cribs, rollaways\* and other personal care items as requested. Your call or text will receive immediate action.

\*charges apply





**HOTEL DIRECTORY**

<b>Emergency</b>	<b>55</b>
Text Us	714 577 2345
Bell Service	52
Recreation Services	4850
Front Desk	50
Guest Request	56
Housekeeping	57
In-Room Dining	54
Pacific Waters Spa	4772
Valet Parking	53
Wake-Up Call Service	0

**RESTAURANTS**

Watertable	4776
Pete’s Sunset Grille	4775
Tower 15 Pizzeria	4841

**HOTEL SAFETY**

**For Emergencies, Dial Extension 55.**

**Security**

- Do not leave valuables in your room. Place all valuables in the hotel’s safe deposit box located at the Front Desk (free of charge) or utilize the safe in your guest room.
- Close the door securely whenever you are in your room and use all locking devices provided.
- Be sure that windows as well as connecting and sliding doors are locked properly.
- Before opening your door to anyone, use your peephole and be sure that you know the person.
- If the person claims to be a hotel employee, verify by calling the Front Desk.
- Do not provide credit card identity information via telephone. Hotel staff will never ask for credit card or identity information via the phone.



- Do not leave room keys on tables or any other place where they can be easily lost or stolen.
- Be observant when entering parking lots and please don't leave valuables in your vehicle.
- If you see or hear any suspicious activity, please report your observations to management.

## **SAFETY**

- If you are in an unfamiliar city, familiarize yourself with the areas you plan to visit.
- Watch your young children at all times.
- Warning signs on the premises are intended for your safety. We ask that you read and obey them.

## **FIRE**

- Familiarize yourself with the location of hallway fire exits, alarms and extinguishers.
- If the alarm is sounded or if instructed to evacuate, test your door for heat or smoke and if clear, go to the nearest exit stairwell.
- Do not use the elevators.
- If you must remain in the room, place wet towels under the door and tell the operator your room number.
- Turn off all air conditioners and stay low to the floor.

## **WATER SAFETY**

- Lakes, rivers, and oceans can be your playground...but play safely.
- Be aware that large and small waves, submerged rocks, currents and other conditions in bodies of water can present hidden dangers.
- If you are traveling with small children, please remain with them at all times while you are near the water.
- Warning signs on the beach are intended for your safety and security. We ask you to read them and obey them. If you do not understand the signs, please ask the beach or recreation attendants.
- If you get caught in a rip current or you are unable to swim against a strong current, do not panic. Relax and drift with the current until you are released, then swim back to shore.





- Never turn your back to the ocean when near the shore-break.
- Always swim with a buddy.
- Take precautions to avoid sunburn.

## EARTHQUAKE

### DURING AN EARTHQUAKE

- Most injuries occur as people are entering or leaving buildings.
- If you are inside, cover your head and crouch under a table or in a corner away from windows and exterior walls.
- If you are outside, seek an open area away from power lines, trees and buildings.

### AFTER AN EARTHQUAKE

- Do not rush outside.
- Never use an elevator until they have been inspected for safety. Use stairwells only after advised that they are safe.
- Do not use matches or lighters in case there is leaking natural gas.
- Telephones should be used only for emergency calls.
- It is typical for aftershocks to occur for several days following the initial quake. Aftershocks usually become less severe with time.

## SEVERE WEATHER

- If you are outside, immediately seek safe shelter.
- If you are inside, stay away from windows and glass doors.
- Take your room key if you are directed by hotel staff to go to the hotel ballroom.
- Use stairwells, not elevators.





## HOUSEKEEPING

**DIAL: 57**

Housekeeping service is available between 8:30 AM and 5:00 PM daily. If you have a special service request or require your room cleaned at a specific time, please contact our Housekeeping Department.

## LAUNDRY

**DIAL: 57 OR TEXT: 714 577 2345**

Laundry bags and price listings are located in your guest room closet. Clothes collected by 9:00 AM will be returned the same day Monday through Friday. Overnight express service is available upon request Monday through Friday; clothes collected by 3:00 PM will be returned by 9:00 AM the following day. Please call the Housekeeping Department to arrange for pickup. Minor repair and alteration services are also available through Housekeeping.

## LOST & FOUND

**DIAL: 4908**

A member of our Security team will be happy to assist you with any lost or misplaced items. You may also use our automated service to find your lost item and arrange its retrieval.

Click **HERE** to access service. Client ID is 37856.

## MANAGER ON DUTY

**DIAL: 0**

Managers are on duty 24 hours a day. Please touch 0 for Hotel Operator assistance.

## POOLS

### MANKOTA'S POOL

**DIAL: 4851**

Our lagoon style pool is located in the Pool Courtyard, including 6 cabanas with flat screen TVs, bar and grill and hot tub.

Click **HERE** to reserve a cabana.

### SLYDERS WATER PLAYGROUND

**DIAL: 2100**

Features 3 water slides\*, children's wading pool, 10 cabanas with flat screen TVs, 2 fire pits and a hot tub. Located in the far South Courtyard.

\*height restrictions apply

Click **HERE** to reserve a cabana.

## SPA GROTTO

Three outdoor, adult only, hot tubs located in our Spa Grotto area, adjacent to Pacific Waters Spa.





**RESTAURANT ONSITE/FOOD AND BEVERAGE DELIVERY**

Explore a wide range of dining options, from elegant to casual to poolside, dining indoors or out, or in your guest room.

**WATERTABLE**

**DIAL: 714 845 4776**

Enjoy seasonal menus featuring locally sourced fare in a rustic dining space enhanced by hand-painted tiles, a communal farmhouse, and a living room with a firewall and lounge seating. Watertable serves Southern California cuisine with world-class vintage wines and artisanal cocktails against impressive views of the Pacific Ocean.



Click **HERE** or image for reservations, hours of operation and menu.

**PETE’S SUNSET GRILLE**

**DIAL: 714 845 4775**

Immerse yourself in the surf and sand culture of Huntington Beach at our casual eatery featuring Instagrammable specialty dishes from coastal destinations around the world. Stop in for lunch or dinner to enjoy surf cuisine including signature fish tacos and beach-inspired cocktails in a vibrant space brimming with surfing memorabilia.



Click **HERE** or image for reservations, hours of operation and menu.





## SURF CITY GROCERS

Pick up breakfast fare, fresh-baked pastries, snacks and Starbucks® coffee at our convenient grocery store. Shop a variety of California wines, spirits, bottled beverages and an assortment of gourmet goods, including s'mores kits, to enjoy by the outdoor firepits and lounge area.



Click [HERE](#) or image for hours of operation and menu.

## TOWER 15 PIZZERIA

**DIAL: 714 845 4841**

Named for the lifeguard station located across from the resort, this beachy seasonal restaurant serves West Coast pizza, pasta, sandwiches and salads. Grab a slice and dine in or share a pie on the patio, where sounds of crashing waves and a fire pit create the ultimate surfside hangout.



Click [HERE](#) or image for hours of operation and menu.





## ROOM SERVICE

Order coastal California cuisine and comfort foods to your room with our comprehensive in-room dining program. Choose from a variety of menus to enjoy everything from breakfast in bed to an elegant patio dinner.

Click [HERE](#) for menu and hours of operation.

## MANKOTA’S POOL BAR & GRILL

Located in the first pool courtyard adjacent to the main hotel lobby, Mankota’s Grill specializes in poolside dining and cocktails with a dramatic view of the Pacific Ocean.



Click [HERE](#) or image for menu.

## SHUBEE’S POOL BAR & CAFE

Located in the far south courtyard, Shubee’s offers casual dining favorites and a full bar. Kids will surely enjoy the water playground and activities.



Click [HERE](#) or image for menu.





**SAFES, IN-ROOM**

An electronic in-room safe is provided for your convenience and security. Operation instructions to store your valuables during your stay can be found on the outside door of the safe. Upon your departure, please be sure to leave the door of the safe open.

**SPA**

**DIAL: 4772**

Reminiscent of an elegant Spanish estate, Pacific Waters Spa creates a paradise of well-being throughout its 20,000 square foot space, with 17 treatment rooms and outdoor private treatment areas. We offer such luxuries as: dry sauna, steam rooms, men’s and women’s lounges with private whirlpools, waterfall showers and a premier fitness center.



Click **HERE** or image to learn more.

Click **HERE** to book.





## TELEVISION

Hyatt Regency Huntington Beach Resort and Spa offers the best in-room entertainment with a residential style channel guide and on-demand content.

### Digital Remote

Use your phone as a remote. Download the Stayconnect App by scanning the QR code on the TV & enter the code.

### Chromecast

Stream content on the TV from your favorite Apps such as Netflix, Hulu, HBO Max, Disney+, etc. using our Staycast solution powered by Google Chromecast. Connect to hotel Wi-Fi, pair your device via World of Hyatt App or GetStreaming.tv and start streaming your content. Solution is compatible with both iOS and Android devices and automatically disconnects upon check-out.





TELEVISION STATIONS

00	Welcome	35	AMC
02	Happenings 1	36	Animal Planet
03	Travel Shop	37	Bravo
04	ABC (KABC)	38	Cartoon Network
05	CBS (KCBS)	39	Comedy Central
06	CW (KTLA5CW)	40	Discovery Channel
07	FOX (KTTV)	41	Disney
08	NBC (KNBC)	42	E! Entertainment TV
10	PBS (PBSKOCE)	43	Food Network
11	Accuweather	44	Freeform
12	Bloomberg TV	45	FX
13	CNBC	46	Openfit
14	CNN	47	HGTV
15	Fox News	48	History Channel
16	Happenings 2	49	MTV
17	HLN	50	National Geographic
18	MSNBC	51	Nickelodeon
19	Big Ten Network	52	Paramount Network
20	ESPN	53	TBS
21	ESPN 2	54	The Learning Channel
22	ESPNews	55	TNT
23	ESPNU	56	Crave
25	Fox Sports 1	57	Turner Classic Movies
26	Golf Channel	58	TV Land
27	NBC Sports	59	USA Network
28	NFL Network	60	Hotel 1
29	HBO	61	Hotel 2
30	HBO 2	62	Surf City
31	HBO Signature	63	Google Chromecast
32	HBO Family	64	Movies Plus
33	A&E	74	Spree Premiere
34	TV5 Monde Voyage	75	Atmosphere





## TRANSPORTATION

**DIAL: 53**

### HYATT HUNTINGTON BEACH - SHUTTLE SERVICE\*

Servicing Downtown Huntington Beach Main Street

10:00 AM – 10:00 PM

\*charges apply

## LOCAL CAB SERVICES

Please contact the Valet staff for assistance.

## RENTAL CAR

Click **HERE** to book a rental car with Enterprise.

## PRIVATE SEDAN

First-class transportation service.

Click **HERE** to book with Best-VIP.

## VOICEMAIL RETRIEVAL

Please touch your “messages” button on your phone for voicemail instructions.

## WAKEUP CALL

**DIAL: 0**

Please call the Operator to arrange for wake up service.





# WORLD OF HYATT

Lose yourself in amazing locations – more than ever before. Find yourself in experiences crafted for your wellbeing. Take pleasure in luxury amenities and caring service that reflects your personal style. With each stay, you can earn points to use for complimentary nights and enjoy rewards and benefits that celebrate you.

JOIN NOW or LEARN MORE

TIMELESS PORTFOLIO

PARK HYATT®

MIRAVAL®

GRAND  
HYATT®

HYATT  
REGENCY®

HYATT®

HYATT ZILARA™  
HYATT ZIVA™  
ALL INCLUSIVE RESORTS

HYATT  
PLACE®

HYATT  
house®

UrCove  
— by HYATT —  
逸 扉 酒 店

HRC  
HYATT  
RESIDENCE  
CLUB

BOUNDLESS PORTFOLIO

ANDAZ®

Alila®

THOMPSON  
HOTELS

HYATT  
CENTRIC®

Caption  
BY HYATT

INDEPENDENT COLLECTIONS

THE UNBOUND COLLECTION  
BY HYATT

DESTINATION  
BY HYATT

jd  
BY HYATT

