



Hyatt Hotels

# 2024 CDP Corporate Questionnaire 2024

Word version

**Important: this export excludes unanswered questions**

This document is an export of your organization's CDP questionnaire response. It contains all data points for questions that are answered or in progress. There may be questions or data points that you have been requested to provide, which are missing from this document because they are currently unanswered. Please note that it is your responsibility to verify that your questionnaire response is complete prior to submission. CDP will not be liable for any failure to do so.

[Terms of disclosure for corporate questionnaire 2024 - CDP](#)

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## C1. Introduction

### (1.3) Provide an overview and introduction to your organization.

#### (1.3.2) Organization type

Select from:

Publicly traded organization

#### (1.3.3) Description of organization

*References in this report to “we,” “our,” “us,” “Hyatt,” and similar terms refer to Hyatt Hotels Corporation and/or one or more of its subsidiaries. In some contexts, such terms may also include one or more Hyatt-branded property. The term “managed hotels” refers to those hotels for which Hyatt provides management and similar hotel services. Some data in this report include hotels operated under a Hyatt brand by a third party. Due to the changes in the CDP questionnaire this year during a time when new regulatory reporting is emerging, we have prioritized responding to questions commonly requested by our stakeholders within this questionnaire. About our Company Hyatt Hotels Corporation, headquartered in Chicago, is a leading global hospitality company guided by its purpose – to care for people so they can be their best. At December 31, 2023, our hotel portfolio consisted of 1,335 full service hotels, select service hotels, and all-inclusive resorts (322,141 rooms). For more information, please visit [www.hyatt.com](http://www.hyatt.com). World of Care World of Care is our global approach to advancing care for the planet, people and responsible business and our World of Care goals and priorities are defined by what is important to our colleagues, guests, customers, owners, investors and communities. We publish reports containing further detail and relevant policies and statements available at [www.hyatt.com/worldofcare](http://www.hyatt.com/worldofcare).*

[Fixed row]

### (1.4) State the end date of the year for which you are reporting data. For emissions data, indicate whether you will be providing emissions data for past reporting years.

#### (1.4.1) End date of reporting year

12/31/2023

#### (1.4.2) Alignment of this reporting period with your financial reporting period

Select from:

Yes

**(1.4.3) Indicate if you are providing emissions data for past reporting years**

Select from:

Yes

**(1.4.4) Number of past reporting years you will be providing Scope 1 emissions data for**

Select from:

3 years

**(1.4.5) Number of past reporting years you will be providing Scope 2 emissions data for**

Select from:

3 years

**(1.4.6) Number of past reporting years you will be providing Scope 3 emissions data for**

Select from:

3 years

[Fixed row]

**(1.5) Provide details on your reporting boundary.**

	<p>Is your reporting boundary for your CDP disclosure the same as that used in your financial statements?</p>
	<p>Select from: <input checked="" type="checkbox"/> Yes</p>

[Fixed row]

**(1.6) Does your organization have an ISIN code or another unique identifier (e.g., Ticker, CUSIP, etc.)?**

	Does your organization use this unique identifier?	Provide your unique identifier
ISIN code - equity	Select from: <input checked="" type="checkbox"/> Yes	US0004026250
CUSIP number	Select from: <input checked="" type="checkbox"/> Yes	Class A Common Stock / CUSIP: 448579 102
Ticker symbol	Select from: <input checked="" type="checkbox"/> Yes	NYSE: H

[Add row]

**(1.24) Has your organization mapped its value chain?**

	Value chain mapped	Value chain stages covered in mapping
	Select from: <input checked="" type="checkbox"/> Yes, we have mapped or are currently in the process of mapping our value chain	Select all that apply <input checked="" type="checkbox"/> Upstream value chain <input checked="" type="checkbox"/> Downstream value chain

[Fixed row]

**(1.24.1) Have you mapped where in your direct operations or elsewhere in your value chain plastics are produced, commercialized, used, and/or disposed of?**

### (1.24.1.1) Plastics mapping

Select from:

- Yes, we have mapped or are currently in the process of mapping plastics in our value chain

### (1.24.1.2) Value chain stages covered in mapping

Select all that apply

- Upstream value chain
- Downstream value chain
- End-of-life management

### (1.24.1.4) End-of-life management pathways mapped

Select all that apply

- Recycling
- Waste to Energy
- Incineration
- Landfill

[Fixed row]

## C2. Identification, assessment, and management of dependencies, impacts, risks, and opportunities

(2.1) How does your organization define short-, medium-, and long-term time horizons in relation to the identification, assessment, and management of your environmental dependencies, impacts, risks, and opportunities?

### Short-term

(2.1.1) From (years)

1

(2.1.3) To (years)

3

(2.1.4) How this time horizon is linked to strategic and/or financial planning

*This time horizon is specific to climate-related risks. (Please note that, while climate-related risks are evaluated in the same manner as other risks to our business, the time horizon considerations differ from other business practices.) Examples of short-term risks include new regulations and taxes, increased cooling needs, water shortages, increased frequency of weather events, and changes in stakeholder expectations. Examples of short-term opportunities include proportionally avoided increases in energy costs resulting from early action to improve building efficiencies and building awareness of Hyatt's brand as it relates to climate action.*

### Medium-term

(2.1.1) From (years)

4

(2.1.3) To (years)

6

(2.1.4) How this time horizon is linked to strategic and/or financial planning

*This time horizon is specific to climate-related risks. (Please note that, while climate-related risks are evaluated in the same manner as other risks to our business, the time horizon considerations differ from other business practices.) Examples of medium-term risks are high sea levels and prevalence of the risks identified for the short-term.*

## Long-term

### (2.1.1) From (years)

7

### (2.1.2) Is your long-term time horizon open ended?

Select from:

Yes

### (2.1.4) How this time horizon is linked to strategic and/or financial planning

*This time horizon is specific to climate-related risks. (Please note that, while climate-related risks are evaluated in the same manner as other risks to our business, the time horizon considerations differ from other business practices.) Examples of long-term risks include the impact on desirability of certain destinations.*

[Fixed row]

## (2.2) Does your organization have a process for identifying, assessing, and managing environmental dependencies and/or impacts?

	Process in place	Dependencies and/or impacts evaluated in this process
	Select from: <input checked="" type="checkbox"/> Yes	Select from: <input checked="" type="checkbox"/> Both dependencies and impacts

[Fixed row]

**(2.2.1) Does your organization have a process for identifying, assessing, and managing environmental risks and/or opportunities?**

	Process in place	Risks and/or opportunities evaluated in this process
	Select from: <input checked="" type="checkbox"/> Yes	Select from: <input checked="" type="checkbox"/> Both risks and opportunities

*[Fixed row]*

**(2.2.2) Provide details of your organization’s process for identifying, assessing, and managing environmental dependencies, impacts, risks, and/or opportunities.**

**Row 1**

**(2.2.2.1) Environmental issue**

*Select all that apply*

- Climate change
- Water
- Biodiversity

**(2.2.2.2) Indicate which of dependencies, impacts, risks, and opportunities are covered by the process for this environmental issue**

*Select all that apply*

- Dependencies
- Impacts
- Risks

- Opportunities

### (2.2.2.3) Value chain stages covered

*Select all that apply*

- Direct operations
- Upstream value chain
- Downstream value chain

### (2.2.2.7) Type of assessment

*Select from:*

- Qualitative only

### (2.2.2.9) Time horizons covered

*Select all that apply*

- Short-term
- Medium-term
- Long-term

### (2.2.2.10) Integration of risk management process

*Select from:*

- Integrated into multi-disciplinary organization-wide risk management process

### (2.2.2.11) Location-specificity used

*Select all that apply*

- Site-specific
- National

### (2.2.2.12) Tools and methods used

### **Commercially/publicly available tools**

- EcoVadis
- WRI Aqueduct
- WWF Biodiversity Risk Filter

### **Enterprise Risk Management**

- Enterprise Risk Management
- Internal company methods

### **Other**

- External consultants
- Materiality assessment
- Partner and stakeholder consultation/analysis
- Scenario analysis

## **(2.2.2.13) Risk types and criteria considered**

### **Acute physical**

- Cyclones, hurricanes, typhoons
- Flood (coastal, fluvial, pluvial, ground water)
- Wildfires

### **Chronic physical**

- Water stress
- Sea level rise
- Groundwater depletion
- Temperature variability
- Precipitation or hydrological variability
- Increased severity of extreme weather events
- Changing temperature (air, freshwater, marine water)
- Changing precipitation patterns and types (rain, hail, snow/ice)

### **Policy**

- Changes to national legislation

## Market

- Availability and/or increased cost of certified sustainable material
- Changing customer behavior
- Uncertainty in the market signals

## Reputation

- Increased partner and stakeholder concern and partner and stakeholder negative feedback

## Liability

- Exposure to litigation

### (2.2.2.14) Partners and stakeholders considered

Select all that apply

- |   |  |
|---|--|
| <input checked="" type="checkbox"/> NGOs      | <input checked="" type="checkbox"/> Regulators         |
| <input checked="" type="checkbox"/> Customers | <input checked="" type="checkbox"/> Local communities  |
| <input checked="" type="checkbox"/> Employees | <input checked="" type="checkbox"/> Indigenous peoples |
| <input checked="" type="checkbox"/> Investors |  |
| <input checked="" type="checkbox"/> Suppliers |  |

### (2.2.2.15) Has this process changed since the previous reporting year?

Select from:

- No

### (2.2.2.16) Further details of process

*HOTEL-LEVEL PROCESSES: At the hotel level, physical and regulatory risks are identified in collaboration with hotel owners, consultants, risk managers, insurers, and property protection experts, which include fire and natural disaster protection and prevention engineers. Risks related to existing and emerging regulations, expenses, reputation, or supply chain are generally identified at the asset level as well. COMPANY-LEVEL PROCESSES: Risks that have been raised at the corporate level are evaluated by Hyatt's Risk Council. The Risk Council uses two metrics to determine the relative significance of any given risk in relation to other identified risks. The first is the residual financial exposure after considering control and mitigation strategies, or the potential financial impact on the business. The second is reputational risk, or the impact to the strength of the Hyatt brand. Each identified risk is given a rating based on these metrics, and those risks with higher ratings are seen to have a higher relative significance than those with lower rankings. We also consider the relative velocity, or the speed with which a particular risk*

could impact our business. *RESPONDING TO PHYSICAL RISKS: Hyatt has set requirements for properties to secure appropriate insurance, as well as requirements and guidelines for emergency response plans. The insurance and emergency response plans are intended to also cover local climate-related impacts where relevant and possible. Hyatt's Design Services team maintains Global Technical Standards that outline design considerations relevant for properties in locations at higher climate risks, including adherence to local building codes. Finally, Hyatt's Engineering departments provides guidance on preventative maintenance that help buildings operate optimally. RESPONDING TO TRANSITION RISKS: Hyatt has been voluntarily disclosing Scope 1 and Scope 2 greenhouse gas emissions for over a decade. Ongoing efforts related to energy management and efficiencies are important for reduction in emissions, cost management and preparedness for new regulations. Our efforts include tracking environmental metrics towards targets using our global database (Hyatt EcoTrack); working with hotels to implement operational and capital improvement projects, particularly those identified by third-party energy audits; colleague engagement; and advancing efficiency and sustainability criteria for new construction and renovations through Hyatt's Global Technical Standards.*

[Add row]

## **(2.3) Have you identified priority locations across your value chain?**

### **(2.3.1) Identification of priority locations**

Select from:

Yes, we are currently in the process of identifying priority locations

### **(2.3.2) Value chain stages where priority locations have been identified**

Select all that apply

Direct operations

### **(2.3.3) Types of priority locations identified**

#### **Sensitive locations**

Areas important for biodiversity

Areas of limited water availability, flooding, and/or poor quality of water

### **(2.3.4) Description of process to identify priority locations**

*We map hotels against various databases related to water and climate risks and protected areas.*

### **(2.3.5) Will you be disclosing a list/spatial map of priority locations?**

Select from:

No, we do not have a list/geospatial map of priority locations

[Fixed row]

## (2.4) How does your organization define substantive effects on your organization?

### Risks

#### (2.4.1) Type of definition

Select all that apply

Qualitative

#### (2.4.6) Metrics considered in definition

Select all that apply

Frequency of effect occurring

Time horizon over which the effect occurs

Likelihood of effect occurring

#### (2.4.7) Application of definition

*In the context of climate-related risk and CDP reporting, a ‘substantive impact’ is defined differently than material impacts described in financial reporting. A hotel’s inability to operate as “business as usual” due to barriers in accessing necessary resources like water and supplies, impact to infrastructure due to extreme weather events, or a group of guests’ inability to travel to the hotel would have a negative impact on our guest experiences, possible implications to colleague and guest safety and wellbeing, and more targeted financial impact to our hotel owners. While the financial impact to Hyatt at the corporate level may not be significant due to the diversified portfolio, these impacts are taken seriously. Recurring and widespread significant impacts to hotels would be considered substantive.*

### Opportunities

#### (2.4.1) Type of definition

Select all that apply

Qualitative

## (2.4.6) Metrics considered in definition

Select all that apply

- Frequency of effect occurring
- Time horizon over which the effect occurs
- Likelihood of effect occurring

## (2.4.7) Application of definition

*Hyatt focuses on opportunities related to environmental sustainability that are in line with our purpose of care and meet business needs. Opportunities considered at the corporate level may include those that may reduce operating costs and increase revenue, or improve colleague engagement, reputational standing, and progress towards publicly stated environmental goals.*

*[Add row]*

**(2.5) Does your organization identify and classify potential water pollutants associated with its activities that could have a detrimental impact on water ecosystems or human health?**

## (2.5.1) Identification and classification of potential water pollutants

Select from:

- Yes, we identify and classify our potential water pollutants

## (2.5.2) How potential water pollutants are identified and classified

*Hyatt sets guidelines for hotels to adhere to best practices related to management of potential pollutants such as sewage, waste, hazardous materials, and stormwater.*

*[Fixed row]*

### C3. Disclosure of risks and opportunities

**(3.1) Have you identified any environmental risks which have had a substantive effect on your organization in the reporting year, or are anticipated to have a substantive effect on your organization in the future?**

#### Climate change

##### (3.1.1) Environmental risks identified

*Select from:*

Yes, only within our direct operations

#### Water

##### (3.1.1) Environmental risks identified

*Select from:*

No

##### (3.1.2) Primary reason why your organization does not consider itself to have environmental risks in your direct operations and/or upstream/downstream value chain

*Select from:*

Environmental risks exist, but none with the potential to have a substantive effect on our organization

#### Plastics

##### (3.1.1) Environmental risks identified

*Select from:*

No

### **(3.1.2) Primary reason why your organization does not consider itself to have environmental risks in your direct operations and/or upstream/downstream value chain**

Select from:

Environmental risks exist, but none with the potential to have a substantive effect on our organization

[Fixed row]

**(3.1.1) Provide details of the environmental risks identified which have had a substantive effect on your organization in the reporting year, or are anticipated to have a substantive effect on your organization in the future.**

#### **Climate change**

##### **(3.1.1.1) Risk identifier**

Select from:

Risk1

##### **(3.1.1.3) Risk types and primary environmental risk driver**

###### **Chronic physical**

Temperature variability

##### **(3.1.1.4) Value chain stage where the risk occurs**

Select from:

Direct operations

##### **(3.1.1.9) Organization-specific description of risk**

*Rising mean temperatures could result in increased cooling demands and associated costs at properties. Wide-spread increases in energy demand may also generally increase the cost of utilities. Changes in local weather patterns can impact desirability of destinations as well as impact the availability and costs of raw materials.*

### (3.1.1.11) Primary financial effect of the risk

Select from:

- Increased direct costs

### (3.1.1.12) Time horizon over which the risk is anticipated to have a substantive effect on the organization

Select all that apply

- Short-term

### (3.1.1.13) Likelihood of the risk having an effect within the anticipated time horizon

Select from:

- Very likely

### (3.1.1.14) Magnitude

Select from:

- Low

### (3.1.1.26) Primary response to risk

#### Compliance, monitoring and targets

- Implementation of environmental best practices in direct operations

### (3.1.1.29) Description of response

*Management methods: Ongoing efforts related to energy management are important for reduction in emissions, cost management and preparedness for new requirements. Efficiency is an important focus as utility costs are likely to rise. Our efforts include ongoing measurements of environmental metrics towards targets using our global database, Hyatt EcoTrack; working with hotels to implement operational and capital improvement projects, particularly those identified by third party energy audits; colleague engagement; and advancing efficiency criteria for new construction and renovations through Hyatt's Global Technical Standards. These management methods cannot influence the likelihood of temperatures changing and the associated risks, but they could reduce the potential magnitude of this risk's impact on our business at the present time and going forward.*

## Climate change

### (3.1.1.1) Risk identifier

Select from:

Risk2

### (3.1.1.3) Risk types and primary environmental risk driver

**Chronic physical**

Sea level rise

### (3.1.1.4) Value chain stage where the risk occurs

Select from:

Direct operations

### (3.1.1.9) Organization-specific description of risk

*The rise in sea level is a chronic physical risk that may lead to damage to or loss of property and municipal infrastructure due to salt water intrusion. Sea level rise also compounds the impacts related to tropical cyclones and floods for Hyatt's coastal properties. This could impact business continuity, increase capital costs needed for preventative measures or for repairs, and increase insurance costs. Sea level rise could also impact the desirability of particular destinations or travel patterns of customers.*

### (3.1.1.11) Primary financial effect of the risk

Select from:

Decreased revenues due to reduced production capacity

### (3.1.1.12) Time horizon over which the risk is anticipated to have a substantive effect on the organization

Select all that apply

Long-term

### (3.1.1.13) Likelihood of the risk having an effect within the anticipated time horizon

Select from:

Likely

### (3.1.1.14) Magnitude

Select from:

Low

### (3.1.1.29) Description of response

*Management methods: Hyatt has set requirements for properties to secure appropriate insurance, as well as requirements and guidelines for emergency response plans. The insurance and emergency response plans are intended to also cover local climate-related impacts where relevant and possible. Hyatt's Design Services team maintains Global Technical Standards that outline design considerations relevant for properties in locations at higher climate risks, including adherence to local building codes. Finally, Hyatt's Engineering departments provides guidance on preventative maintenance that help buildings operate optimally. These management methods cannot influence the likelihood of rising sea levels and the associated risks, but they could reduce the potential magnitude of this risk's impact on our business.*

## Climate change

### (3.1.1.1) Risk identifier

Select from:

Risk3

### (3.1.1.3) Risk types and primary environmental risk driver

#### Acute physical

Cyclone, hurricane, typhoon

### (3.1.1.4) Value chain stage where the risk occurs

Select from:

- Direct operations

### (3.1.1.9) Organization-specific description of risk

*Increases in the severity and frequency of storms, floods, and wildfires are acute physical risks that could impact business continuity, disrupt supply chains, cause property damage and increase insurance costs. In some markets hotels may not be able to obtain appropriate insurance coverage for relevant risks. Natural disasters may also have severe physical and economic impacts on communities and on our colleagues' families and homes. Finally, severe weather events could cause a decline in the level of business and leisure travel in certain regions, and could reduce the demand for lodging which may adversely affect our financial and operating performance.*

### (3.1.1.11) Primary financial effect of the risk

Select from:

- Decreased revenues due to reduced production capacity

### (3.1.1.12) Time horizon over which the risk is anticipated to have a substantive effect on the organization

Select all that apply

- Medium-term

### (3.1.1.13) Likelihood of the risk having an effect within the anticipated time horizon

Select from:

- Very likely

### (3.1.1.14) Magnitude

Select from:

- Low

### (3.1.1.29) Description of response

*Management methods: Hyatt has set requirements for properties to secure appropriate insurance, as well as requirements and guidelines for emergency response plans. The insurance and emergency response plans are intended to also cover local climate-related impacts where relevant and possible. Hyatt's Design Services team maintains Global Technical Standards that outline design considerations relevant for properties in locations at higher climate risks, including adherence to local building codes. Finally, Hyatt's Engineering departments provides guidance on preventative maintenance that help buildings operate optimally. These management*

methods cannot influence the likelihood of rising sea levels and the associated risks, but they could reduce the potential magnitude of this risk's impact on our business.

## Climate change

### (3.1.1.1) Risk identifier

Select from:

Risk4

### (3.1.1.3) Risk types and primary environmental risk driver

#### Policy

Changes to regulation of existing products and services

### (3.1.1.4) Value chain stage where the risk occurs

Select from:

Direct operations

### (3.1.1.9) Organization-specific description of risk

*New regulations and policies at national and local levels may lead to additional disclosure requirements at the company and property level and new requirements for properties to adhere to building codes or specifications related to emissions and energy use. Regulations and policies that impact entities in Hyatt's supply chain could increase the costs of goods and services.*

### (3.1.1.11) Primary financial effect of the risk

Select from:

Increased direct costs

### (3.1.1.12) Time horizon over which the risk is anticipated to have a substantive effect on the organization

Select all that apply

Short-term

### (3.1.1.13) Likelihood of the risk having an effect within the anticipated time horizon

Select from:

Very likely

### (3.1.1.14) Magnitude

Select from:

Low

### (3.1.1.26) Primary response to risk

#### Compliance, monitoring and targets

Implementation of environmental best practices in direct operations

### (3.1.1.29) Description of response

*Management methods: Hyatt has been voluntarily disclosing greenhouse gas emissions for over a decade, helping to prepare for potential regulatory disclosures. Ongoing efforts related to energy management are important for cost management and preparedness for new requirements. Efficiency is an important focus as utility costs are likely to rise. Our efforts include ongoing measurements of environmental metrics towards targets using our global database, Hyatt EcoTrack; working with hotels to implement operational and capital improvement projects, particularly those identified by third party energy audits; colleague engagement; and advancing efficiency criteria for new construction and renovations through Hyatt's Global Technical Standards.*  
[Add row]

**(3.6) Have you identified any environmental opportunities which have had a substantive effect on your organization in the reporting year, or are anticipated to have a substantive effect on your organization in the future?**

	Environmental opportunities identified
Climate change	<i>Select from:</i> <input checked="" type="checkbox"/> Yes, we have identified opportunities, and some/all are being realized
Water	<i>Select from:</i> <input checked="" type="checkbox"/> Yes, we have identified opportunities, and some/all are being realized

[Fixed row]

**(3.6.1) Provide details of the environmental opportunities identified which have had a substantive effect on your organization in the reporting year, or are anticipated to have a substantive effect on your organization in the future.**

## Climate change

### (3.6.1.1) Opportunity identifier

*Select from:*

Opp1

### (3.6.1.3) Opportunity type and primary environmental opportunity driver

#### Resource efficiency

Move to more energy/resource efficient buildings

### (3.6.1.4) Value chain stage where the opportunity occurs

*Select from:*

Direct operations

### (3.6.1.8) Organization specific description

*Energy efficiency initiatives at properties is an opportunity to reduce overall operating costs. This may be particularly important as energy prices continue to increase.*

### (3.6.1.9) Primary financial effect of the opportunity

Select from:

- Reduced direct costs

### (3.6.1.10) Time horizon over which the opportunity is anticipated to have a substantive effect on the organization

Select all that apply

- Short-term

### (3.6.1.11) Likelihood of the opportunity having an effect within the anticipated time horizon

Select from:

- Likely (66–100%)

### (3.6.1.12) Magnitude

Select from:

- Low

### (3.6.1.26) Strategy to realize opportunity

*Management methods: Hyatt hotels face different energy efficiency opportunities depending on building type and age, climate, layout, and local infrastructure, among other factors. Energy projects include but are not limited to: retrofits of lighting; upgrades to aging heating and cooling plants; installations of new and efficient air handling systems; upgrades of kitchen and laundry equipment; renewable energy; and implementation of building automation and energy optimization systems. Our efforts to advance these initiatives include ongoing measurements of environmental metrics towards targets using our global database, Hyatt EcoTrack; working with hotels to budget for operational and capital improvement projects, particularly those identified by third party energy audits; colleague engagement; and advancing efficiency criteria for new construction and renovations through Hyatt's Global Technical Standards.*

## Water

### (3.6.1.1) Opportunity identifier

Select from:

Opp3

### (3.6.1.3) Opportunity type and primary environmental opportunity driver

**Resource efficiency**

Reduced water usage and consumption

### (3.6.1.4) Value chain stage where the opportunity occurs

Select from:

Direct operations

### (3.6.1.8) Organization specific description

*Hyatt has been working with its branded hotels on water efficiency measures over the years, thereby realizing cost savings and reputational benefits.*

### (3.6.1.9) Primary financial effect of the opportunity

Select from:

Reduced direct costs

### (3.6.1.10) Time horizon over which the opportunity is anticipated to have a substantive effect on the organization

Select all that apply

Short-term

### (3.6.1.11) Likelihood of the opportunity having an effect within the anticipated time horizon

Select from:

Likely (66–100%)

### (3.6.1.12) Magnitude

Select from:

- Medium-low

### (3.6.1.26) Strategy to realize opportunity

*Management methods: Hyatt hotels face different water efficiency opportunities depending on building type and age, climate, layout, and local infrastructure, among other factors. Water efficiency projects include but are not limited to: upgrades to low-flow or water efficient fixtures and appliances; optimization of heating and cooling plants; active management of leaks; installation of drought tolerant landscaping; use of recycled water where possible; and colleague engagement. Our efforts to advance these initiatives include ongoing measurements of environmental metrics towards targets using our global database, Hyatt EcoTrack; working with hotels to budget for operational and capital improvement projects, particularly those identified by third party energy audits; colleague engagement; and advancing efficiency criteria for new construction and renovations through Hyatt's Global Technical Standards.*

## Climate change

### (3.6.1.1) Opportunity identifier

Select from:

- Opp2

### (3.6.1.3) Opportunity type and primary environmental opportunity driver

#### Products and services

- Shift in consumer preferences

### (3.6.1.4) Value chain stage where the opportunity occurs

Select from:

- Direct operations

### (3.6.1.8) Organization specific description

Shift in consumer preference is an opportunity area for Hyatt to increase market share by meeting and exceeding consumers' growing expectations related to environmental matters. Specifically related to climate change, corporate customers in particular have set carbon reduction goals that extend to their supply chain and travel suppliers, and are looking for companies that will support their efforts to achieve these ambitious goals.

### (3.6.1.9) Primary financial effect of the opportunity

Select from:

- Increased revenues resulting from increased demand for products and services

### (3.6.1.10) Time horizon over which the opportunity is anticipated to have a substantive effect on the organization

Select all that apply

- Short-term

### (3.6.1.11) Likelihood of the opportunity having an effect within the anticipated time horizon

Select from:

- Very likely (90–100%)

### (3.6.1.12) Magnitude

Select from:

- Low

### (3.6.1.26) Strategy to realize opportunity

*Management methods for this opportunity: With the increasing attention on climate change coming from corporate customers and leisure travelers, Hyatt's various Commercial Services departments collaborate closely with the Sustainability department to understand opportunity areas to meet and exceed customers' and guests' expectations. A focus has been on transparent communication – both at the company level and hotel level – on efforts under way. This includes annual company disclosures, engaging with customers to discuss climate change and providing impact reports, responding to RFP questions related to hotels' emissions, and providing information on hotel-level sustainability and carbon reduction initiatives. We believe that these management methods could increase both the likelihood and potential magnitude of the impact of this opportunity over the next 1-3 years.*

[Add row]

## C4. Governance

**(4.1) Does your organization have a board of directors or an equivalent governing body?**

### (4.1.1) Board of directors or equivalent governing body

Select from:

Yes

### (4.1.2) Frequency with which the board or equivalent meets

Select from:

Quarterly

### (4.1.3) Types of directors your board or equivalent is comprised of

Select all that apply

Executive directors or equivalent

Non-executive directors or equivalent

Independent non-executive directors or equivalent

[Fixed row]

**(4.1.1) Is there board-level oversight of environmental issues within your organization?**

	Board-level oversight of this environmental issue
Climate change	Select from:

	Board-level oversight of this environmental issue
	<input checked="" type="checkbox"/> Yes
Water	Select from: <input checked="" type="checkbox"/> Yes
Biodiversity	Select from: <input checked="" type="checkbox"/> Yes

[Fixed row]

**(4.1.2) Identify the positions (do not include any names) of the individuals or committees on the board with accountability for environmental issues and provide details of the board’s oversight of environmental issues.**

### Climate change

#### (4.1.2.1) Positions of individuals or committees with accountability for this environmental issue

Select all that apply

- Director on board
- Chief Executive Officer (CEO)

#### (4.1.2.4) Frequency with which this environmental issue is a scheduled agenda item

Select from:

- Scheduled agenda item in some board meetings – at least annually

#### (4.1.2.5) Governance mechanisms into which this environmental issue is integrated

Select all that apply

- Overseeing and guiding the development of a business strategy

#### (4.1.2.7) Please explain

*Hyatt's President and Chief Executive Officer (CEO), is a member of the Board of Directors, and oversees Hyatt's World of Care efforts, including reports on environmental risks and sustainable opportunities through updates from the Chair of the World of Care Committee, as well as through direct updates from other executives and departments, including Hyatt's sustainability department. Hyatt's World of Care Steering Committee (consisting of senior executives), Environmental Sustainability department, and Risk Council inform the CEO on emerging topics and Hyatt's performance as it relates to energy and greenhouse gas emissions management. In addition to Hyatt's CEO, Hyatt's Board of Directors, through the Board's Nominating and Governance Committee, oversees Hyatt's World of Care efforts, which are organized through the three pillars – caring for the planet, caring for people, and caring for responsible business. The planet pillar includes topics covering climate change, water, and biodiversity. The Nominating and Corporate Governance Committee receives quarterly updates on World of Care from Hyatt's Executive Vice President, General Counsel, who chairs Hyatt's World of Care Committee.*

## Water

#### (4.1.2.1) Positions of individuals or committees with accountability for this environmental issue

*Select all that apply*

- Director on board
- Chief Executive Officer (CEO)

#### (4.1.2.4) Frequency with which this environmental issue is a scheduled agenda item

*Select from:*

- Scheduled agenda item in some board meetings – at least annually

#### (4.1.2.5) Governance mechanisms into which this environmental issue is integrated

*Select all that apply*

- Overseeing and guiding the development of a business strategy

#### (4.1.2.7) Please explain

*Hyatt's President and Chief Executive Officer (CEO), is a member of the Board of Directors, and oversees Hyatt's World of Care efforts, including reports on environmental risks and sustainable opportunities through updates from the Chair of the World of Care Committee, as well as through direct updates from other executives and departments, including Hyatt's sustainability department. Hyatt's World of Care Steering Committee (consisting of senior executives), Environmental*

*Sustainability department, and Risk Council inform the CEO on emerging topics and Hyatt's performance as it relates to energy and greenhouse gas emissions management. In addition to Hyatt's CEO, Hyatt's Board of Directors, through the Board's Nominating and Governance Committee, oversees Hyatt's World of Care efforts, which are organized through the three pillars – caring for the planet, caring for people, and caring for responsible business. The planet pillar includes topics covering climate change, water, and biodiversity. The Nominating and Corporate Governance Committee receives quarterly updates on World of Care from Hyatt's Executive Vice President, General Counsel, who chairs Hyatt's World of Care Committee.*

## **Biodiversity**

### **(4.1.2.1) Positions of individuals or committees with accountability for this environmental issue**

*Select all that apply*

- Director on board
- Chief Executive Officer (CEO)

### **(4.1.2.4) Frequency with which this environmental issue is a scheduled agenda item**

*Select from:*

- Scheduled agenda item in some board meetings – at least annually

### **(4.1.2.5) Governance mechanisms into which this environmental issue is integrated**

*Select all that apply*

- Overseeing and guiding the development of a business strategy

### **(4.1.2.7) Please explain**

*Hyatt's President and Chief Executive Officer (CEO), is a member of the Board of Directors, and oversees Hyatt's World of Care efforts, including reports on environmental risks and sustainable opportunities through updates from the Chair of the World of Care Committee, as well as through direct updates from other executives and departments, including Hyatt's sustainability department. Hyatt's World of Care Steering Committee (consisting of senior executives), Environmental Sustainability department, and Risk Council inform the CEO on emerging topics and Hyatt's performance as it relates to energy and greenhouse gas emissions management. In addition to Hyatt's CEO, Hyatt's Board of Directors, through the Board's Nominating and Governance Committee, oversees Hyatt's World of Care efforts, which are organized through the three pillars – caring for the planet, caring for people, and caring for responsible business. The planet pillar includes topics covering climate change, water, and biodiversity. The Nominating and Corporate Governance Committee receives quarterly updates on World of Care from Hyatt's Executive Vice President, General Counsel, who chairs Hyatt's World of Care Committee.*

*[Fixed row]*

## (4.2) Does your organization's board have competency on environmental issues?

### Climate change

#### (4.2.1) Board-level competency on this environmental issue

Select from:

- No, and we do not plan to within the next two years

#### (4.2.4) Primary reason for no board-level competency on this environmental issue

Select from:

- Other, please specify :Hyatt sees climate change, water, and biodiversity as important subjects. Hyatt relies on subject matter experts for a wide range of important topics and does not necessarily look to have a seat on the board for all subjects.

#### (4.2.5) Explain why your organization does not have a board with competence on this environmental issue

*Hyatt sees climate change, water, and biodiversity as important subjects. Hyatt relies on subject matter experts for a wide range of important topics and does not necessarily look to have a seat on the board for all subjects, including climate change. Hyatt's Directors provide a broad array of skill sets and are competent to assess risks related to Hyatt's business, including environmental risk.*

### Water

#### (4.2.1) Board-level competency on this environmental issue

Select from:

- No, and we do not plan to within the next two years

#### (4.2.4) Primary reason for no board-level competency on this environmental issue

Select from:

- Other, please specify :Hyatt sees climate, water, and biodiversity as important subjects. Hyatt relies on subject matter experts for a wide range of important topics and does not necessarily look to have a seat on the board for all subjects.

#### (4.2.5) Explain why your organization does not have a board with competence on this environmental issue

Hyatt sees climate change, water, and biodiversity as important subjects. Hyatt relies on subject matter experts for a wide range of important topics and does not necessarily look to have a seat on the board for all subjects, including water. Hyatt's Directors provide a broad array of skill sets and are competent to assess risks related to Hyatt's business, including environmental risk.

[Fixed row]

#### (4.3) Is there management-level responsibility for environmental issues within your organization?

	Management-level responsibility for this environmental issue
Climate change	Select from: <input checked="" type="checkbox"/> Yes
Water	Select from: <input checked="" type="checkbox"/> Yes
Biodiversity	Select from: <input checked="" type="checkbox"/> Yes

[Fixed row]

#### (4.3.1) Provide the highest senior management-level positions or committees with responsibility for environmental issues (do not include the names of individuals).

##### Climate change

##### (4.3.1.1) Position of individual or committee with responsibility

###### Executive level

- Chief Executive Officer (CEO)

### (4.3.1.2) Environmental responsibilities of this position

#### Dependencies, impacts, risks and opportunities

- Assessing environmental dependencies, impacts, risks, and opportunities
- Managing environmental dependencies, impacts, risks, and opportunities

### (4.3.1.4) Reporting line

Select from:

- Reports to the board directly

### (4.3.1.5) Frequency of reporting to the board on environmental issues

Select from:

- As important matters arise

## Water

### (4.3.1.1) Position of individual or committee with responsibility

#### Executive level

- Chief Executive Officer (CEO)

### (4.3.1.2) Environmental responsibilities of this position

#### Dependencies, impacts, risks and opportunities

- Assessing environmental dependencies, impacts, risks, and opportunities
- Managing environmental dependencies, impacts, risks, and opportunities

### (4.3.1.4) Reporting line

Select from:

- Reports to the board directly

#### (4.3.1.5) Frequency of reporting to the board on environmental issues

Select from:

- As important matters arise

### Biodiversity

#### (4.3.1.1) Position of individual or committee with responsibility

##### Executive level

- Chief Executive Officer (CEO)

#### (4.3.1.2) Environmental responsibilities of this position

##### Dependencies, impacts, risks and opportunities

- Assessing environmental dependencies, impacts, risks, and opportunities
- Managing environmental dependencies, impacts, risks, and opportunities

#### (4.3.1.4) Reporting line

Select from:

- Reports to the board directly

#### (4.3.1.5) Frequency of reporting to the board on environmental issues

Select from:

- As important matters arise

### Climate change

#### (4.3.1.1) Position of individual or committee with responsibility

##### Executive level

- General Counsel

#### (4.3.1.2) Environmental responsibilities of this position

##### Dependencies, impacts, risks and opportunities

- Assessing environmental dependencies, impacts, risks, and opportunities
- Managing environmental dependencies, impacts, risks, and opportunities

#### (4.3.1.4) Reporting line

Select from:

- Reports to the Chief Executive Officer (CEO)

#### (4.3.1.5) Frequency of reporting to the board on environmental issues

Select from:

- As important matters arise

## Water

#### (4.3.1.1) Position of individual or committee with responsibility

##### Executive level

- General Counsel

#### (4.3.1.2) Environmental responsibilities of this position

##### Dependencies, impacts, risks and opportunities

- Assessing environmental dependencies, impacts, risks, and opportunities

- Managing environmental dependencies, impacts, risks, and opportunities

#### (4.3.1.4) Reporting line

Select from:

- Reports to the Chief Executive Officer (CEO)

#### (4.3.1.5) Frequency of reporting to the board on environmental issues

Select from:

- As important matters arise

### Biodiversity

#### (4.3.1.1) Position of individual or committee with responsibility

##### Executive level

- General Counsel

#### (4.3.1.2) Environmental responsibilities of this position

##### Dependencies, impacts, risks and opportunities

- Assessing environmental dependencies, impacts, risks, and opportunities
- Managing environmental dependencies, impacts, risks, and opportunities

#### (4.3.1.4) Reporting line

Select from:

- Reports to the Chief Executive Officer (CEO)

#### (4.3.1.5) Frequency of reporting to the board on environmental issues

Select from:

- As important matters arise

## Climate change

### (4.3.1.1) Position of individual or committee with responsibility

#### Committee

- Risk committee

### (4.3.1.2) Environmental responsibilities of this position

#### Dependencies, impacts, risks and opportunities

- Assessing environmental dependencies, impacts, risks, and opportunities

### (4.3.1.4) Reporting line

Select from:

- Other, please specify :Executive Committee

### (4.3.1.5) Frequency of reporting to the board on environmental issues

Select from:

- Annually

## Water

### (4.3.1.1) Position of individual or committee with responsibility

#### Committee

- Risk committee

#### (4.3.1.2) Environmental responsibilities of this position

##### Dependencies, impacts, risks and opportunities

- Assessing environmental dependencies, impacts, risks, and opportunities

#### (4.3.1.4) Reporting line

Select from:

- Other, please specify :Executive Committee

#### (4.3.1.5) Frequency of reporting to the board on environmental issues

Select from:

- Annually

### Biodiversity

#### (4.3.1.1) Position of individual or committee with responsibility

##### Committee

- Risk committee

#### (4.3.1.2) Environmental responsibilities of this position

##### Dependencies, impacts, risks and opportunities

- Assessing environmental dependencies, impacts, risks, and opportunities

#### (4.3.1.4) Reporting line

Select from:

- Other, please specify :Executive Committee

#### (4.3.1.5) Frequency of reporting to the board on environmental issues

Select from:

- Annually

### Biodiversity

#### (4.3.1.1) Position of individual or committee with responsibility

Other

- Other, please specify :VP, Sustainability and ESG Reporting

#### (4.3.1.2) Environmental responsibilities of this position

**Dependencies, impacts, risks and opportunities**

- Assessing environmental dependencies, impacts, risks, and opportunities
- Managing environmental dependencies, impacts, risks, and opportunities

#### (4.3.1.4) Reporting line

Select from:

- Other, please specify :General Counsel

#### (4.3.1.5) Frequency of reporting to the board on environmental issues

Select from:

- As important matters arise

[Add row]

**(4.5) Do you provide monetary incentives for the management of environmental issues, including the attainment of targets?**

	Provision of monetary incentives related to this environmental issue
Climate change	Select from: <input checked="" type="checkbox"/> Yes

[Fixed row]

**(4.5.1) Provide further details on the monetary incentives provided for the management of environmental issues (do not include the names of individuals).**

## Climate change

### (4.5.1.1) Position entitled to monetary incentive

#### Facility/Unit/Site management

Business unit manager

### (4.5.1.2) Incentives

Select all that apply

Bonus - % of salary

### (4.5.1.3) Performance metrics

#### Targets

Progress towards environmental targets

### (4.5.1.4) Incentive plan the incentives are linked to

Select from:

- Short-Term Incentive Plan, or equivalent, only (e.g. contractual annual bonus)

#### (4.5.1.5) Further details of incentives

*The Vice President of Environmental Sustainability and ESG Reporting is charged with defining and developing Hyatt's environmental programs and policies, which include climate change management and mitigation. Annual goals tied to compensation are set for this purpose. Examples of goals that are incentivized and tied to this person's compensation include (1) setting company-wide GHG emissions reduction targets, (2) advancing efforts toward emissions targets, (3) issuing reports on Hyatt's climate change management practices and results and (4) implementing other behavioral change/reputation improvement platforms.*

### Climate change

#### (4.5.1.1) Position entitled to monetary incentive

##### Facility/Unit/Site management

- Business unit manager

#### (4.5.1.2) Incentives

Select all that apply

- Bonus - % of salary

#### (4.5.1.3) Performance metrics

##### Emission reduction

- Implementation of an emissions reduction initiative

#### (4.5.1.4) Incentive plan the incentives are linked to

Select from:

- Short-Term Incentive Plan, or equivalent, only (e.g. contractual annual bonus)

#### (4.5.1.5) Further details of incentives

*The regional Vice Presidents and Directors of Engineering oversee the overall performance of facility operations, including the effective management of energy and water consumption, greenhouse gas emissions and waste in support of our environmental focus areas. Goals tied to their compensation incentivize the execution of programs supporting hotels' operational efficiency improvements.*

## **Climate change**

### **(4.5.1.1) Position entitled to monetary incentive**

#### **Facility/Unit/Site management**

- Facilities manager

### **(4.5.1.2) Incentives**

*Select all that apply*

- Bonus - % of salary

### **(4.5.1.3) Performance metrics**

#### **Resource use and efficiency**

- Energy efficiency improvement

### **(4.5.1.4) Incentive plan the incentives are linked to**

*Select from:*

- Short-Term Incentive Plan, or equivalent, only (e.g. contractual annual bonus)

### **(4.5.1.5) Further details of incentives**

*The Directors of Engineering at Hyatt hotels have job requirements that include managing their hotels efficiently, which includes reducing energy and water consumption and carbon emissions through efficiency projects and behavioral change measures. Goals tied to compensation are set for optimizing the operations of hotels. Some Directors of Engineering also have compensation incentives tied to energy and emissions reductions.*

*[Add row]*

#### (4.10) Are you a signatory or member of any environmental collaborative frameworks or initiatives?

##### (4.10.1) Are you a signatory or member of any environmental collaborative frameworks or initiatives?

Select from:

Yes

##### (4.10.2) Collaborative framework or initiative

Select all that apply

Other, please specify :Industry organizations and working groups

##### (4.10.3) Describe your organization's role within each framework or initiative

*Hyatt is a member of a number of sustainability-focused industry organizations or working groups such as the Sustainable Hospitality Alliance. As a member, Hyatt participates in member meetings, participates in the advancement of sustainability guidance and information across the hotel industry and supports the development of industry methodologies for environmental sustainability, including the Hotel Carbon Measurement Initiative and the Hotel Water Measurement Initiative.*

[Fixed row]

#### (4.11.2) Provide details of your indirect engagement on policy, law, or regulation that may (positively or negatively) impact the environment through trade associations or other intermediary organizations or individuals in the reporting year.

	Type of indirect engagement
Row 1	Select from: <input checked="" type="checkbox"/> Indirect engagement via a trade association

[Add row]

**(4.12.1) Provide details on the information published about your organization’s response to environmental issues for this reporting year in places other than your CDP response. Please attach the publication.**

**Row 1**

**(4.12.1.1) Publication**

*Select from:*

- In other regulatory filings

**(4.12.1.3) Environmental issues covered in publication**

*Select all that apply*

- Climate change
- Water

**(4.12.1.4) Status of the publication**

*Select from:*

- Complete

**(4.12.1.5) Content elements**

*Select all that apply*

- Risks & Opportunities

**(4.12.1.6) Page/section reference**

*Risk description*

**(4.12.1.7) Attach the relevant publication**

*311c84ef-5bee-4d6d-8008-eb562790019e.pdf*

#### (4.12.1.8) Comment

*Climate change is referenced as a risk related to the hospitality industry and a potential regulatory risk factor.*

#### Row 2

#### (4.12.1.1) Publication

*Select from:*

In other regulatory filings

#### (4.12.1.3) Environmental issues covered in publication

*Select all that apply*

Climate change

Water

Biodiversity

#### (4.12.1.4) Status of the publication

*Select from:*

Complete

#### (4.12.1.5) Content elements

*Select all that apply*

Governance

Strategy

#### (4.12.1.6) Page/section reference

*World of Care section*

#### (4.12.1.7) Attach the relevant publication

#### (4.12.1.8) Comment

*Governance and climate change as a focus is outlined in Hyatt's Proxy.*

### Row 3

#### (4.12.1.1) Publication

*Select from:*

- In voluntary sustainability reports

#### (4.12.1.3) Environmental issues covered in publication

*Select all that apply*

- Climate change
- Water
- Biodiversity

#### (4.12.1.4) Status of the publication

*Select from:*

- Complete

#### (4.12.1.5) Content elements

*Select all that apply*

- Strategy
- Emissions figures
- Emission targets
- Water accounting figures
- Other, please specify :

#### (4.12.1.8) Comment

*Environmental topics are covered in the Planet sections of Hyatt's World of Care reporting, available at [Hyatt.com/WorldOfCare/Statements](https://www.hyatt.com/WorldOfCare/Statements)  
[Add row]*

## C5. Business strategy

(5.1) Does your organization use scenario analysis to identify environmental outcomes?

### Climate change

#### (5.1.1) Use of scenario analysis

Select from:

Yes

#### (5.1.2) Frequency of analysis

Select from:

Not defined

### Water

#### (5.1.1) Use of scenario analysis

Select from:

Yes

#### (5.1.2) Frequency of analysis

Select from:

Not defined

[Fixed row]

(5.1.1) Provide details of the scenarios used in your organization's scenario analysis.

### Climate change

### (5.1.1.1) Scenario used

#### Physical climate scenarios

- RCP 2.6

### (5.1.1.2) Scenario used    SSPs used in conjunction with scenario

Select from:

- SSP1

### (5.1.1.3) Approach to scenario

Select from:

- Qualitative

### (5.1.1.4) Scenario coverage

Select from:

- Organization-wide

### (5.1.1.5) Risk types considered in scenario

Select all that apply

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Policy     | <input checked="" type="checkbox"/> Acute physical   |
| <input checked="" type="checkbox"/> Market     | <input checked="" type="checkbox"/> Chronic physical |
| <input checked="" type="checkbox"/> Liability  |  |
| <input checked="" type="checkbox"/> Reputation |  |
| <input checked="" type="checkbox"/> Technology |  |

### (5.1.1.6) Temperature alignment of scenario

Select from:

- 2.0°C - 2.4°C

### (5.1.1.7) Reference year

2023

### (5.1.1.8) Timeframes covered

*Select all that apply*

- 2025
- 2030
- 2050

### (5.1.1.9) Driving forces in scenario

#### **Local ecosystem asset interactions, dependencies and impacts**

- Climate change (one of five drivers of nature change)

#### **Finance and insurance**

- Other finance and insurance driving forces, please specify

#### **Stakeholder and customer demands**

- Consumer sentiment
- Impact of nature service delivery on consumer

#### **Regulators, legal and policy regimes**

- Global regulation

### (5.1.1.11) Rationale for choice of scenario

*Hyatt selected "bookend" climate scenarios for a comprehensive view. RCP 2.6 was selected for a "low carbon economy" scenario of an approximately two (2) degree Celsius warming by the end of the century to identify potential impacts based on a sharp pivot toward accelerated climate action around the world.*

## **Water**

### (5.1.1.1) Scenario used

## Physical climate scenarios

- RCP 2.6

### (5.1.1.2) Scenario used SSPs used in conjunction with scenario

Select from:

- SSP1

### (5.1.1.3) Approach to scenario

Select from:

- Qualitative

### (5.1.1.4) Scenario coverage

Select from:

- Organization-wide

### (5.1.1.5) Risk types considered in scenario

Select all that apply

- Policy
- Market
- Liability
- Reputation
- Technology
- Acute physical
- Chronic physical

### (5.1.1.6) Temperature alignment of scenario

Select from:

- 2.0°C - 2.4°C

### (5.1.1.7) Reference year

### (5.1.1.8) Timeframes covered

Select all that apply

- 2025
- 2030
- 2050

### (5.1.1.9) Driving forces in scenario

#### Finance and insurance

- Other finance and insurance driving forces, please specify

#### Stakeholder and customer demands

- Consumer sentiment
- Impact of nature service delivery on consumer

#### Regulators, legal and policy regimes

- Global regulation

### (5.1.1.11) Rationale for choice of scenario

*Hyatt selected "bookend" climate scenarios for a comprehensive view. RCP 2.6 was selected for a "low carbon economy" scenario of an approximately two (2) degree Celsius warming by the end of the century to identify potential impacts based on a sharp pivot toward accelerated climate action around the world.*

## Climate change

### (5.1.1.1) Scenario used

#### Physical climate scenarios

- RCP 8.5

### (5.1.1.2) Scenario used SSPs used in conjunction with scenario

Select from:

- SSP1

### (5.1.1.3) Approach to scenario

Select from:

- Qualitative

### (5.1.1.4) Scenario coverage

Select from:

- Organization-wide

### (5.1.1.5) Risk types considered in scenario

Select all that apply

- Policy
- Market
- Liability
- Reputation
- Technology
- Acute physical
- Chronic physical

### (5.1.1.6) Temperature alignment of scenario

Select from:

- 4.0°C and above

### (5.1.1.7) Reference year

2023

### (5.1.1.8) Timeframes covered

Select all that apply

- 2025
- 2030
- 2050

### (5.1.1.9) Driving forces in scenario

#### Local ecosystem asset interactions, dependencies and impacts

- Climate change (one of five drivers of nature change)

#### Finance and insurance

- Other finance and insurance driving forces, please specify

#### Stakeholder and customer demands

- Consumer sentiment
- Impact of nature service delivery on consumer

#### Regulators, legal and policy regimes

- Global regulation

### (5.1.1.11) Rationale for choice of scenario

*Hyatt selected "bookend" climate scenarios for a comprehensive view. RCP 8.5 was selected for a "high carbon economy" scenario of greater than four to five (4-5) degrees Celsius warming by the end of the century to identify potential impacts based on minimal climate action around the world.*

## Water

### (5.1.1.1) Scenario used

#### Physical climate scenarios

- RCP 8.5

### (5.1.1.2) Scenario used SSPs used in conjunction with scenario

Select from:

- SSP1

### (5.1.1.3) Approach to scenario

Select from:

- Qualitative

### (5.1.1.4) Scenario coverage

Select from:

- Organization-wide

### (5.1.1.5) Risk types considered in scenario

Select all that apply

- Policy
- Market
- Liability
- Reputation
- Technology
- Acute physical
- Chronic physical

### (5.1.1.6) Temperature alignment of scenario

Select from:

- 4.0°C and above

### (5.1.1.7) Reference year

2023

### (5.1.1.8) Timeframes covered

Select all that apply

- 2025
- 2030
- 2050

#### (5.1.1.9) Driving forces in scenario

##### Finance and insurance

- Other finance and insurance driving forces, please specify

##### Stakeholder and customer demands

- Consumer sentiment
- Impact of nature service delivery on consumer

##### Regulators, legal and policy regimes

- Global regulation

#### (5.1.1.11) Rationale for choice of scenario

*Hyatt selected "bookend" climate scenarios for a comprehensive view. RCP 8.5 was selected for a "high carbon economy" scenario of greater than four to five (4-5) degrees Celsius warming by the end of the century to identify potential impacts based on minimal climate action around the world.*  
*[Add row]*

### (5.3) Have environmental risks and opportunities affected your strategy and/or financial planning?

#### (5.3.1) Environmental risks and/or opportunities have affected your strategy and/or financial planning

Select from:

- Yes, both strategy and financial planning

#### (5.3.2) Business areas where environmental risks and/or opportunities have affected your strategy

Select all that apply

- Products and services

Upstream/downstream value chain

Operations

[Fixed row]

### **(5.3.1) Describe where and how environmental risks and opportunities have affected your strategy.**

#### **Products and services**

##### **(5.3.1.1) Effect type**

Select all that apply

Opportunities

##### **(5.3.1.2) Environmental issues relevant to the risks and/or opportunities that have affected your strategy in this area**

Select all that apply

Climate change

Water

##### **(5.3.1.3) Describe how environmental risks and/or opportunities have affected your strategy in this area**

*With the increasing attention on climate change coming from corporate customers and leisure travelers, Hyatt's various Commercial Services departments collaborate closely with the Sustainability department to identify opportunity areas to meet and exceed customers' and guests' expectations. A focus has been on transparent communication – both at the company level and hotel level. This includes annual company disclosures, engaging with customers to discuss climate change, providing impact reports, responding to request for proposal (RFP) questions related to hotels' emissions and water use, and providing information on hotel-level sustainability, carbon reduction, and water conservation initiatives.*

#### **Upstream/downstream value chain**

##### **(5.3.1.1) Effect type**

Select all that apply

Risks

### (5.3.1.2) Environmental issues relevant to the risks and/or opportunities that have affected your strategy in this area

Select all that apply

- Climate change
- Water

### (5.3.1.3) Describe how environmental risks and/or opportunities have affected your strategy in this area

*We strive to build strong relationships with suppliers. The collaborative relationship enables proactive approaches to overcome challenges. At the same time, we have a diversified supply chain, enabling shifts in sourcing practices when needed. These management methods cannot influence the likelihood of changes in the cost of raw materials and the associated risks, but they could reduce the potential magnitude of this risk's impact on the business. Working with Hyatt's group purchasing organization, Hyatt provides hotels with guidance on cost fluctuation and product availability for budget planning when necessary. Finally, we strive to work with companies that have strong environmental and responsible business practices as outlined in Hyatt's Supplier Code of Conduct and our Supply Chain Statement.*

## Operations

### (5.3.1.1) Effect type

Select all that apply

- Risks
- Opportunities

### (5.3.1.2) Environmental issues relevant to the risks and/or opportunities that have affected your strategy in this area

Select all that apply

- Climate change
- Water

### (5.3.1.3) Describe how environmental risks and/or opportunities have affected your strategy in this area

*To seamlessly incorporate climate-related and water-related risks and opportunities into Hyatt's organization-wide operations, Hyatt's Sustainability department participates in the World of Care Committee and the Risk Council. In doing so, climate and water related topics are communicated – and engaged with - to appropriate cross-functional leadership members responsible for business strategies and budget planning necessary for delivering seamless operations in part with our colleagues and to our stakeholders, including customers, guests, World of Hyatt members, owners, operators, investors, and communities.*

[Add row]

## (5.3.2) Describe where and how environmental risks and opportunities have affected your financial planning.

### Row 1

#### (5.3.2.1) Financial planning elements that have been affected

Select all that apply

- Revenues
- Direct costs
- Indirect costs

#### (5.3.2.2) Effect type

Select all that apply

- Risks
- Opportunities

#### (5.3.2.3) Environmental issues relevant to the risks and/or opportunities that have affected these financial planning elements

Select all that apply

- Climate change
- Water

#### (5.3.2.4) Describe how environmental risks and/or opportunities have affected these financial planning elements

*DIRECT AND INDIRECT COSTS: Hyatt supports climate-related and water-related considerations in annual budgeting for managed hotels. During a typical year, Hyatt's capital planning process prompts hotels to consider equipment upgrades that would reduce energy use and greenhouse gas emissions for requesting budget approval from their owners. Additionally, Hyatt provides guidance for operational improvements and associated budget such as retro-commissioning, lighting upgrades and building management system installations. REVENUE: As an increasing number of corporate clients are focusing on environmental performance of hotels, Hyatt is working with hotels to improve clear communication of environmental efforts and identify opportunity areas for performance improvement.*

[Add row]

**(5.4) In your organization's financial accounting, do you identify spending/revenue that is aligned with your organization's climate transition?**

	Identification of spending/revenue that is aligned with your organization's climate transition
	Select from: <input checked="" type="checkbox"/> No, but we plan to in the next two years

[Fixed row]

**(5.5) Does your organization invest in research and development (R&D) of low-carbon products or services related to your sector activities?**

	Investment in low-carbon R&D
	Select from: <input checked="" type="checkbox"/> No

[Fixed row]

**(5.10) Does your organization use an internal price on environmental externalities?**

	Use of internal pricing of environmental externalities	Primary reason for not pricing environmental externalities
	<i>Select from:</i> <input checked="" type="checkbox"/> No, and we do not plan to in the next two years	<i>Select from:</i> <input checked="" type="checkbox"/> Not an immediate strategic priority

[Fixed row]

### (5.11) Do you engage with your value chain on environmental issues?

	Engaging with this stakeholder on environmental issues	Environmental issues covered
Suppliers	<i>Select from:</i> <input checked="" type="checkbox"/> Yes	<i>Select all that apply</i> <input checked="" type="checkbox"/> Climate change <input checked="" type="checkbox"/> Water <input checked="" type="checkbox"/> Plastics
Customers	<i>Select from:</i> <input checked="" type="checkbox"/> Yes	<i>Select all that apply</i> <input checked="" type="checkbox"/> Climate change <input checked="" type="checkbox"/> Water <input checked="" type="checkbox"/> Plastics
Investors and shareholders	<i>Select from:</i> <input checked="" type="checkbox"/> Yes	<i>Select all that apply</i> <input checked="" type="checkbox"/> Climate change <input checked="" type="checkbox"/> Water <input checked="" type="checkbox"/> Plastics
Other value chain stakeholders	<i>Select from:</i>	<i>Select all that apply</i>

	Engaging with this stakeholder on environmental issues	Environmental issues covered
	<input checked="" type="checkbox"/> Yes	<input checked="" type="checkbox"/> Climate change <input checked="" type="checkbox"/> Water <input checked="" type="checkbox"/> Plastics

[Fixed row]

**(5.11.1) Does your organization assess and classify suppliers according to their dependencies and/or impacts on the environment?**

**Climate change**

**(5.11.1.1) Assessment of supplier dependencies and/or impacts on the environment**

Select from:

Yes, we assess the dependencies and/or impacts of our suppliers

**(5.11.1.2) Criteria for assessing supplier dependencies and/or impacts on the environment**

Select all that apply

Other, please specify :For environmental strategy, we focus on categories for which there are clear environmental opportunities. The type of opportunity would depend on product type

[Fixed row]

**(5.11.2) Does your organization prioritize which suppliers to engage with on environmental issues?**

**Climate change**

### (5.11.2.1) Supplier engagement prioritization on this environmental issue

Select from:

- Yes, we prioritize which suppliers to engage with on this environmental issue

### (5.11.2.2) Criteria informing which suppliers are prioritized for engagement on this environmental issue

Select all that apply

- Leverage over suppliers
- Material sourcing
- Other, please specify :Product Category

### (5.11.2.4) Please explain

*We recognize the importance of environmental stewardship as it relates to our supply chain and are committed to increasing responsible sourcing of products and services associated with concerns for climate risks, water risks, deforestation, human rights, waste, public health, resource scarcity, biodiversity and animal welfare. Key categories include but are not limited to coffee, tea, palm oil and soy-based products, animal proteins, seafood, bottled beverages, bathroom amenities, textiles, single-use products and packaging (including plastic and paper) and cleaning products. We take steps toward responsible sourcing by outlining our minimum guidelines in our Supplier Code of Conduct. Additionally, we work with other organizations to determine the most relevant risk and opportunity categories within our supply chain and advance mechanisms to screen for suppliers that are working toward sustainability measures that align with Hyatt's criteria as described in Hyatt's Supply Chain Stewardship Statement.*

[Fixed row]

### (5.11.7) Provide further details of your organization's supplier engagement on environmental issues.

#### Climate change

### (5.11.7.2) Action driven by supplier engagement

Select from:

- Other, please specify :Increased transparency of environmental impacts

### (5.11.7.3) Type and details of engagement

## Information collection

Other information collection activity, please specify :EcoVadis

### (5.11.7.4) Upstream value chain coverage

Select all that apply

Tier 1 suppliers

### (5.11.7.9) Describe the engagement and explain the effect of your engagement on the selected environmental action

*Hyatt works with Avendra, a procurement solutions company specialized in hospitality-related businesses, to contract with suppliers for operational and food related supplies and services primarily in the U.S. and Canada. Through Avendra, all suppliers are required to have an environmental policy in place and we leverage EcoVadis, a tool that screens suppliers on criteria such as environment, labor and human rights, ethics and sustainable procurement, starting with suppliers in priority areas. Based on 2023 spend, over 90% of manufacturers and distributors contracted by Avendra were engaged to participate in the EcoVadis platform. Of the high priority categories of products and services, 76% and 66% of Hyatt's spend is with manufacturers and distributors, respectively, that have completed the assessment. We are working to increase participation and score improvements particularly across priority supplier categories. We are taking steps to collaborate with our purchasing companies in Europe on similar efforts.*

### (5.11.7.11) Engagement is helping your tier 1 suppliers engage with their own suppliers on the selected action

Select from:

Unknown

[Add row]

## (5.11.9) Provide details of any environmental engagement activity with other stakeholders in the value chain.

### Climate change

#### (5.11.9.1) Type of stakeholder

Select from:

Customers

#### (5.11.9.2) Type and details of engagement

## Innovation and collaboration

Other innovation and collaboration, please specify

### (5.11.9.3) % of stakeholder type engaged

Select from:

100%

### (5.11.9.4) % stakeholder-associated scope 3 emissions

Select from:

None

### (5.11.9.5) Rationale for engaging these stakeholders and scope of engagement

*We engage all guests by making information about Hyatt's sustainability efforts and initiatives publicly available on Hyatt.com/WorldOfCare, and through on-property mechanisms like offering linen and terry reuse programs. Hyatt engages with many corporate customers on environmental matters, including providing carbon impact and performance information. Hyatt contributed to the development of the Hotel Carbon Measurement Initiative (HCMI) led by Sustainable Hospitality Alliance. With corporate customers' increasing focus on climate change and sustainability, Hyatt actively works to understand its needs related to advancing sustainable practices and seamless communication.*

### (5.11.9.6) Effect of engagement and measures of success

*This engagement can help our hotels cut down on energy and water consumption, and also allows our guests to actively contribute to our conservation measures.*

## Water

### (5.11.9.1) Type of stakeholder

Select from:

Customers

### (5.11.9.2) Type and details of engagement

## Innovation and collaboration

Other innovation and collaboration, please specify

### (5.11.9.3) % of stakeholder type engaged

Select from:

100%

### (5.11.9.5) Rationale for engaging these stakeholders and scope of engagement

*We engage all guests by making information about Hyatt's sustainability efforts and initiatives publicly available on Hyatt.com/WorldOfCare, and through on-property mechanisms like offering linen and terry reuse programs. Hyatt engages with many corporate customers on environmental matters, including providing water impact and performance information. Hyatt contributed to the development of the Hotel Water Measurement Initiative (HWMI) led by Sustainable Hospitality Alliance. With corporate customers' increasing focus on climate change and sustainability, Hyatt actively works to understand its needs related to advancing sustainable practices and seamless communication.*

### (5.11.9.6) Effect of engagement and measures of success

*This engagement can help our hotels cut down on energy and water consumption, and also allows our guests to actively contribute to our conservation measures.*  
[Add row]

**(5.12) Indicate any mutually beneficial environmental initiatives you could collaborate on with specific CDP Supply Chain members.**

**Row 1**

### (5.12.1) Requesting member

Select from:

### (5.12.2) Environmental issues the initiative relates to

Select all that apply

Climate change

#### (5.12.4) Initiative category and type

##### Change to supplier operations

- Increase proportion of renewable energy purchased

#### (5.12.5) Details of initiative

*Increase demand and selection of hotels that purchase low-carbon energy*

#### (5.12.6) Expected benefits

*Select all that apply*

- Reduction of own operational emissions (own scope 1 & 2)
- Other, please specify :Reduction of customers' value chain emissions (business travel)

#### (5.12.7) Estimated timeframe for realization of benefits

*Select from:*

- 0-1 year

#### (5.12.8) Are you able to estimate the lifetime CO2e and/or water savings of this initiative?

*Select from:*

- No

#### (5.12.11) Please explain

*We are working to engage hotels to transition to renewable electricity options, including RECs. This is a turning point from traditional energy strategies. Hearing from customers that there is business value to this transition will help accelerate this transition.*

#### Row 2

#### (5.12.1) Requesting member

Select from:

### (5.12.2) Environmental issues the initiative relates to

Select all that apply

- Climate change

### (5.12.4) Initiative category and type

#### Change to supplier operations

- Increase proportion of renewable energy purchased

### (5.12.5) Details of initiative

*Increase demand and selection of hotels that purchase low-carbon energy*

### (5.12.6) Expected benefits

Select all that apply

- Reduction of own operational emissions (own scope 1 & 2)
- Other, please specify :Reduction of customers' value chain emissions (business travel)

### (5.12.7) Estimated timeframe for realization of benefits

Select from:

- 0-1 year

### (5.12.8) Are you able to estimate the lifetime CO2e and/or water savings of this initiative?

Select from:

- No

### (5.12.11) Please explain

We are working to engage hotels to transition to renewable electricity options, including RECs. This is a turning point from traditional energy strategies. Hearing from customers that there is business value to this transition will help accelerate this transition.

### Row 3

#### (5.12.1) Requesting member

Select from:

#### (5.12.2) Environmental issues the initiative relates to

Select all that apply

Climate change

#### (5.12.4) Initiative category and type

##### Change to supplier operations

Increase proportion of renewable energy purchased

#### (5.12.5) Details of initiative

Increase demand and selection of hotels that purchase low-carbon energy

#### (5.12.6) Expected benefits

Select all that apply

Reduction of own operational emissions (own scope 1 & 2)

Other, please specify :Reduction of customers' value chain emissions (business travel)

#### (5.12.7) Estimated timeframe for realization of benefits

Select from:

0-1 year

### (5.12.8) Are you able to estimate the lifetime CO2e and/or water savings of this initiative?

Select from:

No

### (5.12.11) Please explain

*We are working to engage hotels to transition to renewable electricity options, including RECs. This is a turning point from traditional energy strategies. Hearing from customers that there is business value to this transition will help accelerate this transition.*

## Row 4

### (5.12.1) Requesting member

Select from:

### (5.12.2) Environmental issues the initiative relates to

Select all that apply

Climate change

### (5.12.4) Initiative category and type

#### Change to supplier operations

Increase proportion of renewable energy purchased

### (5.12.5) Details of initiative

*Increase demand and selection of hotels that purchase low-carbon energy*

### (5.12.6) Expected benefits

Select all that apply

Reduction of own operational emissions (own scope 1 & 2)

Other, please specify :Reduction of customers' value chain emissions (business travel)

### (5.12.7) Estimated timeframe for realization of benefits

Select from:

0-1 year

### (5.12.8) Are you able to estimate the lifetime CO2e and/or water savings of this initiative?

Select from:

No

### (5.12.11) Please explain

*We are working to engage hotels to transition to renewable electricity options, including RECs. This is a turning point from traditional energy strategies. Hearing from customers that there is business value to this transition will help accelerate this transition.*

## Row 5

### (5.12.1) Requesting member

Select from:

### (5.12.2) Environmental issues the initiative relates to

Select all that apply

Climate change

### (5.12.4) Initiative category and type

#### Change to supplier operations

Increase proportion of renewable energy purchased

### (5.12.5) Details of initiative

*Increase demand and selection of hotels that purchase low-carbon energy*

### **(5.12.6) Expected benefits**

*Select all that apply*

- Reduction of own operational emissions (own scope 1 & 2)
- Other, please specify :Reduction of customers' value chain emissions (business travel)

### **(5.12.7) Estimated timeframe for realization of benefits**

*Select from:*

- 0-1 year

### **(5.12.8) Are you able to estimate the lifetime CO2e and/or water savings of this initiative?**

*Select from:*

- No

### **(5.12.11) Please explain**

*We are working to engage hotels to transition to renewable electricity options, including RECs. This is a turning point from traditional energy strategies. Hearing from customers that there is business value to this transition will help accelerate this transition.*

## **Row 6**

### **(5.12.1) Requesting member**

*Select from:*

### **(5.12.2) Environmental issues the initiative relates to**

*Select all that apply*

- Climate change

### **(5.12.4) Initiative category and type**

## Change to supplier operations

- Increase proportion of renewable energy purchased

### (5.12.5) Details of initiative

*Increase demand and selection of hotels that purchase low-carbon energy*

### (5.12.6) Expected benefits

*Select all that apply*

- Reduction of own operational emissions (own scope 1 & 2)
- Other, please specify :Reduction of customers' value chain emissions (business travel)

### (5.12.7) Estimated timeframe for realization of benefits

*Select from:*

- 0-1 year

### (5.12.8) Are you able to estimate the lifetime CO2e and/or water savings of this initiative?

*Select from:*

- No

### (5.12.11) Please explain

*We are working to engage hotels to transition to renewable electricity options, including RECs. This is a turning point from traditional energy strategies. Hearing from customers that there is business value to this transition will help accelerate this transition.*

## Row 7

### (5.12.1) Requesting member

*Select from:*

## (5.12.2) Environmental issues the initiative relates to

Select all that apply

- Climate change

## (5.12.4) Initiative category and type

**Change to supplier operations**

- Increase proportion of renewable energy purchased

## (5.12.5) Details of initiative

*Increase demand and selection of hotels that purchase low-carbon energy*

## (5.12.6) Expected benefits

Select all that apply

- Reduction of own operational emissions (own scope 1 & 2)
- Other, please specify :Reduction of customers' value chain emissions (business travel)

## (5.12.7) Estimated timeframe for realization of benefits

Select from:

- 0-1 year

## (5.12.8) Are you able to estimate the lifetime CO2e and/or water savings of this initiative?

Select from:

- No

## (5.12.11) Please explain

*We are working to engage hotels to transition to renewable electricity options, including RECs. This is a turning point from traditional energy strategies. Hearing from customers that there is business value to this transition will help accelerate this transition.*

## Row 8

### (5.12.1) Requesting member

Select from:

### (5.12.2) Environmental issues the initiative relates to

Select all that apply

Climate change

### (5.12.4) Initiative category and type

#### Change to supplier operations

Increase proportion of renewable energy purchased

### (5.12.5) Details of initiative

*Increase demand and selection of hotels that purchase low-carbon energy*

### (5.12.6) Expected benefits

Select all that apply

Reduction of own operational emissions (own scope 1 & 2)

Other, please specify :Reduction of customers' value chain emissions (business travel)

### (5.12.7) Estimated timeframe for realization of benefits

Select from:

0-1 year

### (5.12.8) Are you able to estimate the lifetime CO2e and/or water savings of this initiative?

Select from:

No

### (5.12.11) Please explain

*We are working to engage hotels to transition to renewable electricity options, including RECs. This is a turning point from traditional energy strategies. Hearing from customers that there is business value to this transition will help accelerate this transition.*

### Row 9

### (5.12.1) Requesting member

*Select from:*

### (5.12.2) Environmental issues the initiative relates to

*Select all that apply*

Climate change

### (5.12.4) Initiative category and type

#### **Change to supplier operations**

Increase proportion of renewable energy purchased

### (5.12.5) Details of initiative

*Increase demand and selection of hotels that purchase low-carbon energy*

### (5.12.6) Expected benefits

*Select all that apply*

Reduction of own operational emissions (own scope 1 & 2)

Other, please specify :Reduction of customers' value chain emissions (business travel)

### (5.12.7) Estimated timeframe for realization of benefits

Select from:

0-1 year

### (5.12.8) Are you able to estimate the lifetime CO2e and/or water savings of this initiative?

Select from:

No

### (5.12.11) Please explain

*We are working to engage hotels to transition to renewable electricity options, including RECs. This is a turning point from traditional energy strategies. Hearing from customers that there is business value to this transition will help accelerate this transition.*

## Row 10

### (5.12.1) Requesting member

Select from:

### (5.12.2) Environmental issues the initiative relates to

Select all that apply

Climate change

### (5.12.4) Initiative category and type

#### Change to supplier operations

Increase proportion of renewable energy purchased

### (5.12.5) Details of initiative

*Increase demand and selection of hotels that purchase low-carbon energy*

### (5.12.6) Expected benefits

Select all that apply

- Reduction of own operational emissions (own scope 1 & 2)
- Other, please specify :Reduction of customers' value chain emissions (business travel)

### (5.12.7) Estimated timeframe for realization of benefits

Select from:

- 0-1 year

### (5.12.8) Are you able to estimate the lifetime CO2e and/or water savings of this initiative?

Select from:

- No

### (5.12.11) Please explain

*We are working to engage hotels to transition to renewable electricity options, including RECs. This is a turning point from traditional energy strategies. Hearing from customers that there is business value to this transition will help accelerate this transition.*

## Row 11

### (5.12.1) Requesting member

Select from:

### (5.12.2) Environmental issues the initiative relates to

Select all that apply

- Climate change

### (5.12.4) Initiative category and type

#### Change to supplier operations

- Increase proportion of renewable energy purchased

### (5.12.5) Details of initiative

*Increase demand and selection of hotels that purchase low-carbon energy*

### (5.12.6) Expected benefits

*Select all that apply*

- Reduction of own operational emissions (own scope 1 & 2)
- Other, please specify :Reduction of customers' value chain emissions (business travel)

### (5.12.7) Estimated timeframe for realization of benefits

*Select from:*

- 0-1 year

### (5.12.8) Are you able to estimate the lifetime CO2e and/or water savings of this initiative?

*Select from:*

- No

### (5.12.11) Please explain

*We are working to engage hotels to transition to renewable electricity options, including RECs. This is a turning point from traditional energy strategies. Hearing from customers that there is business value to this transition will help accelerate this transition.*

## Row 12

### (5.12.1) Requesting member

*Select from:*

### (5.12.2) Environmental issues the initiative relates to

*Select all that apply*

- Climate change

#### (5.12.4) Initiative category and type

##### Change to supplier operations

- Increase proportion of renewable energy purchased

#### (5.12.5) Details of initiative

*Increase demand and selection of hotels that purchase low-carbon energy*

#### (5.12.6) Expected benefits

*Select all that apply*

- Reduction of own operational emissions (own scope 1 & 2)
- Other, please specify :Reduction of customers' value chain emissions (business travel)

#### (5.12.7) Estimated timeframe for realization of benefits

*Select from:*

- 0-1 year

#### (5.12.8) Are you able to estimate the lifetime CO2e and/or water savings of this initiative?

*Select from:*

- No

#### (5.12.11) Please explain

*We are working to engage hotels to transition to renewable electricity options, including RECs. This is a turning point from traditional energy strategies. Hearing from customers that there is business value to this transition will help accelerate this transition.*

### Row 13

#### (5.12.1) Requesting member

Select from:

### (5.12.2) Environmental issues the initiative relates to

Select all that apply

- Climate change

### (5.12.4) Initiative category and type

#### Change to supplier operations

- Increase proportion of renewable energy purchased

### (5.12.5) Details of initiative

*Increase demand and selection of hotels that purchase low-carbon energy*

### (5.12.6) Expected benefits

Select all that apply

- Reduction of own operational emissions (own scope 1 & 2)
- Other, please specify :Reduction of customers' value chain emissions (business travel)

### (5.12.7) Estimated timeframe for realization of benefits

Select from:

- 0-1 year

### (5.12.8) Are you able to estimate the lifetime CO2e and/or water savings of this initiative?

Select from:

- No

### (5.12.11) Please explain

We are working to engage hotels to transition to renewable electricity options, including RECs. This is a turning point from traditional energy strategies. Hearing from customers that there is business value to this transition will help accelerate this transition.

## Row 14

### (5.12.1) Requesting member

Select from:

### (5.12.2) Environmental issues the initiative relates to

Select all that apply

Climate change

### (5.12.4) Initiative category and type

#### Change to supplier operations

Increase proportion of renewable energy purchased

### (5.12.5) Details of initiative

Increase demand and selection of hotels that purchase low-carbon energy

### (5.12.6) Expected benefits

Select all that apply

Reduction of own operational emissions (own scope 1 & 2)

Other, please specify :Reduction of customers' value chain emissions (business travel)

### (5.12.7) Estimated timeframe for realization of benefits

Select from:

0-1 year

### (5.12.8) Are you able to estimate the lifetime CO2e and/or water savings of this initiative?

Select from:

No

### (5.12.11) Please explain

*We are working to engage hotels to transition to renewable electricity options, including RECs. This is a turning point from traditional energy strategies. Hearing from customers that there is business value to this transition will help accelerate this transition.*

## Row 15

### (5.12.1) Requesting member

Select from:

### (5.12.2) Environmental issues the initiative relates to

Select all that apply

Climate change

### (5.12.4) Initiative category and type

#### Change to supplier operations

Increase proportion of renewable energy purchased

### (5.12.5) Details of initiative

*Increase demand and selection of hotels that purchase low-carbon energy*

### (5.12.6) Expected benefits

Select all that apply

Reduction of own operational emissions (own scope 1 & 2)

Other, please specify :Reduction of customers' value chain emissions (business travel)

### (5.12.7) Estimated timeframe for realization of benefits

Select from:

0-1 year

### (5.12.8) Are you able to estimate the lifetime CO2e and/or water savings of this initiative?

Select from:

No

### (5.12.11) Please explain

*We are working to engage hotels to transition to renewable electricity options, including RECs. This is a turning point from traditional energy strategies. Hearing from customers that there is business value to this transition will help accelerate this transition.*

## Row 16

### (5.12.1) Requesting member

Select from:

### (5.12.2) Environmental issues the initiative relates to

Select all that apply

Climate change

### (5.12.4) Initiative category and type

#### Change to supplier operations

Increase proportion of renewable energy purchased

### (5.12.5) Details of initiative

*Increase demand and selection of hotels that purchase low-carbon energy*

### **(5.12.6) Expected benefits**

*Select all that apply*

- Reduction of own operational emissions (own scope 1 & 2)
- Other, please specify :Reduction of customers' value chain emissions (business travel)

### **(5.12.7) Estimated timeframe for realization of benefits**

*Select from:*

- 0-1 year

### **(5.12.8) Are you able to estimate the lifetime CO2e and/or water savings of this initiative?**

*Select from:*

- No

### **(5.12.11) Please explain**

*We are working to engage hotels to transition to renewable electricity options, including RECs. This is a turning point from traditional energy strategies. Hearing from customers that there is business value to this transition will help accelerate this transition.*

## **Row 17**

### **(5.12.1) Requesting member**

*Select from:*

### **(5.12.2) Environmental issues the initiative relates to**

*Select all that apply*

- Climate change

### **(5.12.4) Initiative category and type**

## Change to supplier operations

- Increase proportion of renewable energy purchased

### (5.12.5) Details of initiative

*Increase demand and selection of hotels that purchase low-carbon energy*

### (5.12.6) Expected benefits

*Select all that apply*

- Reduction of own operational emissions (own scope 1 & 2)
- Other, please specify :Reduction of customers' value chain emissions (business travel)

### (5.12.7) Estimated timeframe for realization of benefits

*Select from:*

- 0-1 year

### (5.12.8) Are you able to estimate the lifetime CO2e and/or water savings of this initiative?

*Select from:*

- No

### (5.12.11) Please explain

*We are working to engage hotels to transition to renewable electricity options, including RECs. This is a turning point from traditional energy strategies. Hearing from customers that there is business value to this transition will help accelerate this transition.*

*[Add row]*

## C6. Environmental Performance - Consolidation Approach

**(6.1) Provide details on your chosen consolidation approach for the calculation of environmental performance data.**

### Climate change

#### (6.1.1) Consolidation approach used

Select from:

Operational control

#### (6.1.2) Provide the rationale for the choice of consolidation approach

*The operational control approach was selected because it is the common approach employed by hotel chains. This includes owned, leased, and managed properties, which are those over which we may influence decisions regarding operational expenditures and actions, as well as other emissions from sources within our operational control that are not lodging properties, such as office spaces and transportation. Franchise hotels' emissions are accounted for in Scope 3, which aligns with the GHG Protocol.*

### Water

#### (6.1.1) Consolidation approach used

Select from:

Operational control

#### (6.1.2) Provide the rationale for the choice of consolidation approach

*The operational control approach was selected because it is the common approach employed by hotel chains. This includes owned, leased, and managed properties, which are those over which we may influence decisions regarding operational expenditures and actions. Water use associated with activities within our operational control that are not lodging properties is currently negligible.*

*[Fixed row]*

## C7. Environmental performance - Climate Change

**(7.1.1) Has your organization undergone any structural changes in the reporting year, or are any previous structural changes being accounted for in this disclosure of emissions data?**

	Has there been a structural change?	Name of organization(s) acquired, divested from, or merged with	Details of structural change(s), including completion dates
	<i>Select all that apply</i> <input checked="" type="checkbox"/> Yes, an acquisition	<i>Apple Leisure Group (ALG)</i>	<i>November 2021</i>

[Fixed row]

**(7.1.2) Has your emissions accounting methodology, boundary, and/or reporting year definition changed in the reporting year?**

	Change(s) in methodology, boundary, and/or reporting year definition?
	<i>Select all that apply</i> <input checked="" type="checkbox"/> No

[Fixed row]

**(7.1.3) Have your organization's base year emissions and past years' emissions been recalculated as a result of any changes or errors reported in 7.1.1 and/or 7.1.2?**

### (7.1.3.1) Base year recalculation

Select from:

Yes

### (7.1.3.2) Scope(s) recalculated

Select all that apply

Scope 1

Scope 2, location-based

Scope 2, market-based

Scope 3

### (7.1.3.3) Base year emissions recalculation policy, including significance threshold

*Due to the nature of the hotel business, continuous additions to Hyatt's portfolio are anticipated. As such, Hyatt restates the baseline when there is a merger or acquisition that impacts absolute emissions by more than 5% relative to the year in which the merger or acquisition occurred. In all other circumstances, Hyatt follows industry guidance for baseline adjustments.*

### (7.1.3.4) Past years' recalculation

Select from:

Yes

[Fixed row]

**(7.3) Describe your organization's approach to reporting Scope 2 emissions.**

	Scope 2, location-based	Scope 2, market-based
	Select from: <input checked="" type="checkbox"/> We are reporting a Scope 2, location-based figure	Select from: <input checked="" type="checkbox"/> We are reporting a Scope 2, market-based figure

[Fixed row]

**(7.4.1) Provide details of the sources of Scope 1, Scope 2, or Scope 3 emissions that are within your selected reporting boundary which are not included in your disclosure.**

**Row 1**

**(7.4.1.1) Source of excluded emissions**

*PFCs, HFCs, and SF6*

**(7.4.1.2) Scope(s) or Scope 3 category(ies)**

*Select all that apply*

Scope 1

**(7.4.1.3) Relevance of Scope 1 emissions from this source**

*Select from:*

Emissions are relevant but not yet calculated

**(7.4.1.10) Explain why this source is excluded**

*Emissions from refrigeration or air conditioning equipment for HFCs are typically not material compared to our total emissions and are also a challenge to collect uniformly across our hotels. We have begun tracking major individual leakages of refrigerants in our database for the purpose of reporting environmental metrics to clients following the Hotel Carbon Measurement Initiative (HCMI) guidance. However, according to a study published by the Cornell University's Center for Hospitality*

Research, while fugitive emissions from refrigerant leakages could be significant at the hotel-level, they would likely not meet a materiality threshold of 1% for an entire portfolio at our reporting level. PFCs and SF6 are not found in hotels.

#### **(7.4.1.11) Explain how you estimated the percentage of emissions this excluded source represents**

1% Based on Cornell University Study

[Add row]

### **(7.5) Provide your base year and base year emissions.**

#### **Scope 1**

##### **(7.5.1) Base year end**

12/31/2019

##### **(7.5.2) Base year emissions (metric tons CO2e)**

351500

##### **(7.5.3) Methodological details**

Scope 1 emissions are quantified per *The Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition)*. Emissions quantification occurs directly in EcoTrack using data entered by hotels or through data feeds. The sources of Scope 1 emissions include those from fuel consumed onsite at Hyatt's managed properties such as natural gas, butane, propane, fuel #2 and other fuels. These fuels are used to power boilers, generators, kitchen equipment, and other needs. Additionally, mobile fuels used for transportation is another source of Scope 1 emissions.

#### **Scope 2 (location-based)**

##### **(7.5.1) Base year end**

12/31/2019

##### **(7.5.2) Base year emissions (metric tons CO2e)**

### (7.5.3) Methodological details

Scope 2 emissions are quantified per *The Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition)*. Emissions quantification occurs directly in EcoTrack using data entered by hotels or through data feeds and references relevant emission factor based on the reporting year emission profile. The emission profile in EcoTrack is updated annually to ensure the latest available emission factor sets are included. Country-specific emission factor sets are added to this profile as they become relevant. The below categories are included in Hyatt's Scope 2 emissions • Purchased Electricity • Purchased Heat (steam and hot water) • Purchased Cooling (chilled water)

## Scope 2 (market-based)

### (7.5.1) Base year end

12/31/2019

### (7.5.2) Base year emissions (metric tons CO2e)

1580298

### (7.5.3) Methodological details

Scope 2 emissions are quantified per *The Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition)*. Emissions quantification occurs directly in EcoTrack using data entered by hotels or through data feeds and references relevant emission factor based on the reporting year emission profile. The emission profile in EcoTrack is updated annually to ensure the latest available emission factor sets are included. Country-specific emission factor sets are added to this profile as they become relevant. The below categories are included in Hyatt's Scope 2 emissions • Purchased Electricity • Purchased Heat (steam and hot water) • Purchased Cooling (chilled water)

## Scope 3 category 1: Purchased goods and services

### (7.5.1) Base year end

12/31/2019

### (7.5.2) Base year emissions (metric tons CO2e)

2258003

### **(7.5.3) Methodological details**

*Emission factors that were available in the Quantis/WRI Scope 3 Screening Tool were used to estimate the emissions. The total spend across Hyatt's managed hotels for this Scope 3 category was estimated using sample hotels to represent Hyatt's various brands. Product categories that were evaluated due to relevance to hotels' purchasing included Food and Beverages; Textiles and Textile Products; Pulp and Paper; Chemicals and Chemical Products, Plastics, and Electrical/Optical Equipment. In addition, total emissions from chartered and scheduled air were estimated based on percentage of seats chartered, flight length and aircraft type.*

### **Scope 3 category 3: Fuel-and-energy-related activities (not included in Scope 1 or 2)**

#### **(7.5.1) Base year end**

12/31/2019

#### **(7.5.2) Base year emissions (metric tons CO2e)**

370202

### **(7.5.3) Methodological details**

*DEFRA Conversion Factors for GHG reporting were used to calculate fuel-and-energy-related activities.*

### **Scope 3 category 5: Waste generated in operations**

#### **(7.5.1) Base year end**

12/31/2019

#### **(7.5.2) Base year emissions (metric tons CO2e)**

103055

### **(7.5.3) Methodological details**

*Waste data collected from Hyatt's managed hotels was used to estimate this data. Where there were data gaps, the new waste methodology for the hotel industry in development by World Wildlife Fund was followed to fill in gaps. This data was then multiplied by the relevant mixed material type emission factor published in the US Environmental Protection Agency's greenhouse gas emission factor hub.*

## Scope 3 category 6: Business travel

### (7.5.1) Base year end

12/31/2019

### (7.5.2) Base year emissions (metric tons CO2e)

30017

### (7.5.3) Methodological details

*Emission factors that were available in the Quantis/WRI Scope 3 Screening Tool were used to estimate the emissions.*

## Scope 3 category 7: Employee commuting

### (7.5.1) Base year end

12/31/2019

### (7.5.2) Base year emissions (metric tons CO2e)

65025

### (7.5.3) Methodological details

*Emission factors that were available in the Quantis/WRI Scope 3 Screening Tool were used to estimate the emissions.*

## Scope 3 category 14: Franchises

### (7.5.1) Base year end

12/31/2019

### (7.5.2) Base year emissions (metric tons CO2e)

### (7.5.3) Methodological details

*This data is based on reported energy information collected from Hyatt's franchised properties through Hyatt EcoTrack. Where there are data limitations, extrapolation based on room count and service type was used to represent 100% of Hyatt's franchised properties.*

*[Fixed row]*

## (7.6) What were your organization's gross global Scope 1 emissions in metric tons CO2e?

### Reporting year

#### (7.6.1) Gross global Scope 1 emissions (metric tons CO2e)

420622

### (7.6.3) Methodological details

*Scope 1 emissions are quantified per The Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition). Emissions quantification occurs directly in EcoTrack using data entered by hotels or through data feeds. The sources of Scope 1 emissions include those from fuel consumed onsite at Hyatt's managed properties such as natural gas, butane, propane, fuel #2 and other fuels. These fuels are used to power boilers, generators, kitchen equipment, and other needs. Additionally, mobile fuels used for transportation is another source of Scope 1 emissions.*

### Past year 1

#### (7.6.1) Gross global Scope 1 emissions (metric tons CO2e)

394409

#### (7.6.2) End date

12/31/2022

### (7.6.3) Methodological details

Scope 1 emissions are quantified per *The Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition)*. Emissions quantification occurs directly in EcoTrack using data entered by hotels or through data feeds. The sources of Scope 1 emissions include those from fuel consumed onsite at Hyatt's managed properties such as natural gas, butane, propane, fuel #2 and other fuels. These fuels are used to power boilers, generators, kitchen equipment, and other needs. Additionally, mobile fuels used for transportation is another source of Scope 1 emissions.

## Past year 2

### (7.6.1) Gross global Scope 1 emissions (metric tons CO2e)

349343

### (7.6.2) End date

12/31/2021

### (7.6.3) Methodological details

Scope 1 emissions are quantified per *The Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition)*. Emissions quantification occurs directly in EcoTrack using data entered by hotels or through data feeds. The sources of Scope 1 emissions include those from fuel consumed onsite at Hyatt's managed properties such as natural gas, butane, propane, fuel #2 and other fuels. These fuels are used to power boilers, generators, kitchen equipment, and other needs. Additionally, mobile fuels used for transportation is another source of Scope 1 emissions.

## Past year 3

### (7.6.1) Gross global Scope 1 emissions (metric tons CO2e)

351500

### (7.6.2) End date

12/31/2019

### (7.6.3) Methodological details

Scope 1 emissions are quantified per *The Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition)*. Emissions quantification occurs directly in EcoTrack using data entered by hotels or through data feeds. The sources of Scope 1 emissions include those from fuel consumed onsite at Hyatt's

managed properties such as natural gas, butane, propane, fuel #2 and other fuels. These fuels are used to power boilers, generators, kitchen equipment, and other needs. Additionally, mobile fuels used for transportation is another source of Scope 1 emissions.

[Fixed row]

## **(7.7) What were your organization's gross global Scope 2 emissions in metric tons CO2e?**

### **Reporting year**

#### **(7.7.1) Gross global Scope 2, location-based emissions (metric tons CO2e)**

1752951

#### **(7.7.2) Gross global Scope 2, market-based emissions (metric tons CO2e) (if applicable)**

1679769

#### **(7.7.4) Methodological details**

Scope 2 emissions are quantified per *The Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition)*. Emissions quantification occurs directly in EcoTrack using data entered by hotels or through data feeds and references relevant emission factor based on the reporting year emission profile. The emission profile in EcoTrack is updated annually to ensure the latest available emission factor sets are included. Country-specific emission factor sets are added to this profile as they become relevant. The below categories are included in Hyatt's Scope 2 emissions • Purchased Electricity • Purchased Heat (steam and hot water) • Purchased Cooling (chilled water)

### **Past year 1**

#### **(7.7.1) Gross global Scope 2, location-based emissions (metric tons CO2e)**

1554528

#### **(7.7.2) Gross global Scope 2, market-based emissions (metric tons CO2e) (if applicable)**

1521220

#### **(7.7.3) End date**

**(7.7.4) Methodological details**

*Scope 2 emissions are quantified per The Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition). Emissions quantification occurs directly in EcoTrack using data entered by hotels or through data feeds and references relevant emission factor based on the reporting year emission profile. The emission profile in EcoTrack is updated annually to ensure the latest available emission factor sets are included. Country-specific emission factor sets are added to this profile as they become relevant. The below categories are included in Hyatt's Scope 2 emissions • Purchased Electricity • Purchased Heat (steam and hot water) • Purchased Cooling (chilled water)*

**Past year 2****(7.7.1) Gross global Scope 2, location-based emissions (metric tons CO2e)**

1430215

**(7.7.2) Gross global Scope 2, market-based emissions (metric tons CO2e) (if applicable)**

1416248

**(7.7.3) End date**

12/31/2021

**(7.7.4) Methodological details**

*Scope 2 emissions are quantified per The Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition). Emissions quantification occurs directly in EcoTrack using data entered by hotels or through data feeds and references relevant emission factor based on the reporting year emission profile. The emission profile in EcoTrack is updated annually to ensure the latest available emission factor sets are included. Country-specific emission factor sets are added to this profile as they become relevant. The below categories are included in Hyatt's Scope 2 emissions • Purchased Electricity • Purchased Heat (steam and hot water) • Purchased Cooling (chilled water)*

**Past year 3****(7.7.1) Gross global Scope 2, location-based emissions (metric tons CO2e)**

1584154

## (7.7.2) Gross global Scope 2, market-based emissions (metric tons CO2e) (if applicable)

1580298

## (7.7.3) End date

12/31/2019

## (7.7.4) Methodological details

*Scope 2 emissions are quantified per The Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition). Emissions quantification occurs directly in EcoTrack using data entered by hotels or through data feeds and references relevant emission factor based on the reporting year emission profile. The emission profile in EcoTrack is updated annually to ensure the latest available emission factor sets are included. Country-specific emission factor sets are added to this profile as they become relevant. The below categories are included in Hyatt's Scope 2 emissions • Purchased Electricity • Purchased Heat (steam and hot water) • Purchased Cooling (chilled water)*  
[Fixed row]

## (7.8) Account for your organization's gross global Scope 3 emissions, disclosing and explaining any exclusions.

### Purchased goods and services

## (7.8.1) Evaluation status

Select from:

Relevant, calculated

## (7.8.2) Emissions in reporting year (metric tons CO2e)

2258003

## (7.8.3) Emissions calculation methodology

Select all that apply

Average spend-based method

## (7.8.4) Percentage of emissions calculated using data obtained from suppliers or value chain partners

0

## (7.8.5) Please explain

*Methodology: Emission factors that were available in the Quantis/WRI Scope 3 Screening Tool were used to estimate the emissions. The total spend across Hyatt's managed hotels for this Scope 3 category was estimated using sample hotels to represent Hyatt's various brands. Product categories that were evaluated due to relevance to hotels' purchasing included Food and Beverages; Textiles and Textile Products; Pulp and Paper; Chemicals and Chemical Products, Plastics, and Electrical/Optical Equipment. In addition, total emissions from chartered and scheduled air were estimated based on percentage of seats chartered, flight length and aircraft type. Explanation: Estimation is required because of hotels' decentralized supply chain, including many purchasing decisions made at the hotel level. In addition to the Quantis estimations, emissions for outsourced laundry are included based on reported data collected from Hyatt's managed hotels. While primary data is difficult to obtain from decentralized suppliers, Hyatt is working to advance responsible sourcing of products and services associated with concerns for climate risks, water risks, deforestation, human rights, waste, public health, resource scarcity, biodiversity, and animal welfare.*

## Capital goods

## (7.8.1) Evaluation status

Select from:

Not relevant, explanation provided

## (7.8.5) Please explain

*Capital expenses are managed by hotel owners. Only 3.5% by room count of Hyatt's hotel portfolio was owned or leased by Hyatt at December 31, 2023. Therefore emissions related to capital expenses are negligible.*

## Fuel-and-energy-related activities (not included in Scope 1 or 2)

## (7.8.1) Evaluation status

Select from:

Relevant, calculated

## (7.8.2) Emissions in reporting year (metric tons CO2e)

### (7.8.3) Emissions calculation methodology

Select all that apply

Fuel-based method

### (7.8.4) Percentage of emissions calculated using data obtained from suppliers or value chain partners

94

### (7.8.5) Please explain

*Methodology: DEFRA Conversion Factors for GHG reporting were used to calculate fuel-and-energy-related activities.*

## Upstream transportation and distribution

### (7.8.1) Evaluation status

Select from:

Not relevant, explanation provided

### (7.8.5) Please explain

*Emissions related to upstream transportation & distribution are part of the life cycle impact of the products and services listed above.*

## Waste generated in operations

### (7.8.1) Evaluation status

Select from:

Relevant, calculated

### (7.8.2) Emissions in reporting year (metric tons CO<sub>2</sub>e)

**(7.8.3) Emissions calculation methodology**

Select all that apply

- Waste-type-specific method

**(7.8.4) Percentage of emissions calculated using data obtained from suppliers or value chain partners**

80

**(7.8.5) Please explain**

*Waste data collected from Hyatt's managed hotels was used to estimate this data. Where there were data gaps, the new waste methodology for the hotel industry in development by World Wildlife Fund was followed to fill in gaps. This data was then multiplied by the relevant mixed material type emission factor published in the US Environmental Protection Agency's greenhouse gas emission factor hub.*

**Business travel****(7.8.1) Evaluation status**

Select from:

- Relevant, calculated

**(7.8.2) Emissions in reporting year (metric tons CO2e)**

11807

**(7.8.3) Emissions calculation methodology**

Select all that apply

- Spend-based method

**(7.8.4) Percentage of emissions calculated using data obtained from suppliers or value chain partners**

0

### (7.8.5) Please explain

*Emission factors that were available in the US EEIO dataset were used to estimate emissions the emissions.*

## Employee commuting

### (7.8.1) Evaluation status

*Select from:*

Relevant, calculated

### (7.8.2) Emissions in reporting year (metric tons CO2e)

65025

### (7.8.3) Emissions calculation methodology

*Select all that apply*

Other, please specify :Based on employee count

### (7.8.4) Percentage of emissions calculated using data obtained from suppliers or value chain partners

0

### (7.8.5) Please explain

*Emission factors that were available in the Quantis/WRI Scope 3 Screening Tool were used to estimate the emissions.*

## Upstream leased assets

### (7.8.1) Evaluation status

*Select from:*

Not relevant, explanation provided

### **(7.8.5) Please explain**

*Emissions from Hyatt's upstream leased assets are included in our Scope 1 and 2 emissions reported above since we have operational control over these leased assets, such as hotel buildings and vehicle fleets.*

## **Downstream transportation and distribution**

### **(7.8.1) Evaluation status**

Select from:

Not relevant, explanation provided

### **(7.8.5) Please explain**

*Hyatt provides hospitality and lodging services, and does not produce, process, transport, or dispose of goods for sale.*

## **Processing of sold products**

### **(7.8.1) Evaluation status**

Select from:

Not relevant, explanation provided

### **(7.8.5) Please explain**

*Hyatt provides hospitality and lodging services, and does not produce, process, transport, or dispose of goods for sale.*

## **Use of sold products**

### **(7.8.1) Evaluation status**

Select from:

Not relevant, explanation provided

### **(7.8.5) Please explain**

Emissions associated with the use of sold hotel rooms, meeting spaces, etc., are accounted for in Scope 1 and 2.

## End of life treatment of sold products

### (7.8.1) Evaluation status

Select from:

Not relevant, explanation provided

### (7.8.5) Please explain

Hyatt provides hospitality and lodging services, and does not produce, process, transport, or disposal of goods for sale.

## Downstream leased assets

### (7.8.1) Evaluation status

Select from:

Not relevant, explanation provided

### (7.8.5) Please explain

At December 31, 2023, 3.5% of Hyatt's hotel rooms were in owned or leased hotels. Some of these hotels may lease small amounts of space to retailers or restaurants. These emissions would be negligible, and frequently included in Scope 1 and 2.

## Franchises

### (7.8.1) Evaluation status

Select from:

Relevant, calculated

### (7.8.2) Emissions in reporting year (metric tons CO<sub>2</sub>e)

791808

### (7.8.3) Emissions calculation methodology

Select all that apply

- Franchise-specific method

### (7.8.4) Percentage of emissions calculated using data obtained from suppliers or value chain partners

41

### (7.8.5) Please explain

*41% of this data is based on reported information collected from Hyatt's franchised properties. Extrapolation based on room count and service type was used to represent 100% of Hyatt's franchised properties.*

## Investments

### (7.8.1) Evaluation status

Select from:

- Not relevant, explanation provided

### (7.8.5) Please explain

*Hyatt has some investment in property ownership. Emissions associated with these investments are covered in our Scope 1 and 2.*

## Other (upstream)

### (7.8.1) Evaluation status

Select from:

- Not relevant, explanation provided

### (7.8.5) Please explain

*No other sources of upstream emissions have been evaluated at this time.*

## Other (downstream)

### (7.8.1) Evaluation status

Select from:

Not relevant, explanation provided

### (7.8.5) Please explain

*No other sources of downstream emissions have been evaluated at this time.*

*[Fixed row]*

## (7.8.1) Disclose or restate your Scope 3 emissions data for previous years.

### Past year 1

#### (7.8.1.1) End date

12/31/2022

#### (7.8.1.2) Scope 3: Purchased goods and services (metric tons CO2e)

2109818

#### (7.8.1.4) Scope 3: Fuel and energy-related activities (not included in Scopes 1 or 2) (metric tons CO2e)

331600

#### (7.8.1.6) Scope 3: Waste generated in operations (metric tons CO2e)

96069

#### (7.8.1.7) Scope 3: Business travel (metric tons CO2e)

25858

**(7.8.1.8) Scope 3: Employee commuting (metric tons CO2e)**

10171

**(7.8.1.15) Scope 3: Franchises (metric tons CO2e)**

595086

**Past year 2**

**(7.8.1.1) End date**

12/31/2021

**(7.8.1.2) Scope 3: Purchased goods and services (metric tons CO2e)**

1875726

**(7.8.1.4) Scope 3: Fuel and energy-related activities (not included in Scopes 1 or 2) (metric tons CO2e)**

300117

**(7.8.1.6) Scope 3: Waste generated in operations (metric tons CO2e)**

73859

**(7.8.1.7) Scope 3: Business travel (metric tons CO2e)**

5505

**(7.8.1.8) Scope 3: Employee commuting (metric tons CO2e)**

2165

**(7.8.1.15) Scope 3: Franchises (metric tons CO2e)**

535488

### Past year 3

#### (7.8.1.1) End date

12/31/2019

#### (7.8.1.2) Scope 3: Purchased goods and services (metric tons CO2e)

1892389

#### (7.8.1.4) Scope 3: Fuel and energy-related activities (not included in Scopes 1 or 2) (metric tons CO2e)

315680

#### (7.8.1.6) Scope 3: Waste generated in operations (metric tons CO2e)

96337

#### (7.8.1.7) Scope 3: Business travel (metric tons CO2e)

25579

#### (7.8.1.8) Scope 3: Employee commuting (metric tons CO2e)

10061

#### (7.8.1.15) Scope 3: Franchises (metric tons CO2e)

513587

[Fixed row]

**(7.9) Indicate the verification/assurance status that applies to your reported emissions.**

	Verification/assurance status
Scope 1	<i>Select from:</i> <input checked="" type="checkbox"/> Third-party verification or assurance process in place
Scope 2 (location-based or market-based)	<i>Select from:</i> <input checked="" type="checkbox"/> Third-party verification or assurance process in place
Scope 3	<i>Select from:</i> <input checked="" type="checkbox"/> No third-party verification or assurance

[Fixed row]

**(7.9.1) Provide further details of the verification/assurance undertaken for your Scope 1 emissions, and attach the relevant statements.**

### Row 1

#### (7.9.1.1) Verification or assurance cycle in place

*Select from:*

Annual process

#### (7.9.1.2) Status in the current reporting year

*Select from:*

Complete

#### (7.9.1.3) Type of verification or assurance

*Select from:*

Limited assurance

#### (7.9.1.4) Attach the statement

*Hyatt CY2023 Assurance Statement Final.pdf*

#### (7.9.1.5) Page/section reference

1-3

#### (7.9.1.6) Relevant standard

*Select from:*

ISO14064-3

#### (7.9.1.7) Proportion of reported emissions verified (%)

100

*[Add row]*

**(7.9.2) Provide further details of the verification/assurance undertaken for your Scope 2 emissions and attach the relevant statements.**

#### **Row 1**

#### (7.9.2.1) Scope 2 approach

*Select from:*

Scope 2 location-based

#### (7.9.2.2) Verification or assurance cycle in place

*Select from:*

Annual process

#### (7.9.2.3) Status in the current reporting year

Select from:

Complete

#### (7.9.2.4) Type of verification or assurance

Select from:

Limited assurance

#### (7.9.2.5) Attach the statement

*Hyatt CY2023 Assurance Statement Final.pdf*

#### (7.9.2.6) Page/ section reference

1-3

#### (7.9.2.7) Relevant standard

Select from:

ISO14064-3

#### (7.9.2.8) Proportion of reported emissions verified (%)

100

### Row 2

#### (7.9.2.1) Scope 2 approach

Select from:

Scope 2 market-based

#### (7.9.2.2) Verification or assurance cycle in place

Select from:

Annual process

### (7.9.2.3) Status in the current reporting year

Select from:

Complete

### (7.9.2.4) Type of verification or assurance

Select from:

Limited assurance

### (7.9.2.5) Attach the statement

*Hyatt CY2023 Assurance Statement Final.pdf*

### (7.9.2.6) Page/ section reference

1-3

### (7.9.2.7) Relevant standard

Select from:

ISO14064-3

### (7.9.2.8) Proportion of reported emissions verified (%)

100

[Add row]

**(7.10.1) Identify the reasons for any change in your gross global emissions (Scope 1 and 2 combined), and for each of them specify how your emissions compare to the previous year.**

**Change in renewable energy consumption**

### (7.10.1.1) Change in emissions (metric tons CO2e)

61432

### (7.10.1.2) Direction of change in emissions

Select from:

Decreased

### (7.10.1.3) Emissions value (percentage)

3.21

### (7.10.1.4) Please explain calculation

*The estimated change is based on hotels that newly expanded the use of renewable energy in 2023. As renewable energy installations, credits and power purchase agreements become more available and economically attractive, we have seen a gradual increase in the number of hotels installing onsite renewable systems and/or purchasing instruments to offset their emissions. In 2023, a group of Hyatt-owned hotels in the U.S. matched 100% of their electricity use with Green-e Energy certified Renewable Energy Certificates.*

## Other emissions reduction activities

### (7.10.1.1) Change in emissions (metric tons CO2e)

0

### (7.10.1.2) Direction of change in emissions

Select from:

No change

### (7.10.1.3) Emissions value (percentage)

0

### (7.10.1.4) Please explain calculation

*During a typical year, emission reduction activities can contribute to the reduction in year over year emissions. Other variables beyond reduction efforts, such as business levels, weather, and updates in emission factors also factor into the change. Business levels have continued to increase following the pandemic, making it difficult to demonstrate these reduction in the data compared to the prior year.*

## **Divestment**

### **(7.10.1.1) Change in emissions (metric tons CO2e)**

0

### **(7.10.1.2) Direction of change in emissions**

Select from:

No change

### **(7.10.1.3) Emissions value (percentage)**

0

### **(7.10.1.4) Please explain calculation**

*The sale and acquisition of owned hotels would be included in “changes in output” along with changes in Hyatt’s managed hotels.*

## **Acquisitions**

### **(7.10.1.1) Change in emissions (metric tons CO2e)**

0

### **(7.10.1.2) Direction of change in emissions**

Select from:

No change

### **(7.10.1.3) Emissions value (percentage)**

0

#### (7.10.1.4) Please explain calculation

*The sale and acquisition of owned hotels would be included in “changes in output” along with changes in Hyatt’s managed hotels.*

### Mergers

#### (7.10.1.1) Change in emissions (metric tons CO2e)

0

#### (7.10.1.2) Direction of change in emissions

Select from:

No change

#### (7.10.1.3) Emissions value (percentage)

0

#### (7.10.1.4) Please explain calculation

*Not applicable*

### Change in output

#### (7.10.1.1) Change in emissions (metric tons CO2e)

3921

#### (7.10.1.2) Direction of change in emissions

Select from:

Increased

### (7.10.1.3) Emissions value (percentage)

0.2

### (7.10.1.4) Please explain calculation

*Every year, new Hyatt hotels open and existing Hyatt hotels are closed, de-flagged, or transition to franchise hotels. The emission factors of the locations where these changes occur also has an impact on Hyatt's emissions. Additionally, the ongoing increase in occupancy following business interruptions related to the pandemic resulted in increased emissions.*

### Change in methodology

#### (7.10.1.1) Change in emissions (metric tons CO2e)

0

#### (7.10.1.2) Direction of change in emissions

Select from:

No change

#### (7.10.1.3) Emissions value (percentage)

0

#### (7.10.1.4) Please explain calculation

*Hyatt's methodology has remained the same; however, emission factors are updated as new sets are released.*

### Change in boundary

#### (7.10.1.1) Change in emissions (metric tons CO2e)

0

#### (7.10.1.2) Direction of change in emissions

Select from:

No change

### (7.10.1.3) Emissions value (percentage)

0

### (7.10.1.4) Please explain calculation

*No change in boundary.*

## Change in physical operating conditions

### (7.10.1.1) Change in emissions (metric tons CO<sub>2</sub>e)

0

### (7.10.1.2) Direction of change in emissions

Select from:

No change

### (7.10.1.3) Emissions value (percentage)

0

### (7.10.1.4) Please explain calculation

*No change in our emissions can be reported as a result of change in physical operating conditions. While weather patterns can impact hotel's heating and cooling needs, it is difficult to aggregate the impact at the global level. Because of our global operations and the array of factors influencing our emissions, impact associated with physical conditions would be captured along with our reduction activities as mentioned above.*

## Unidentified

### (7.10.1.1) Change in emissions (metric tons CO<sub>2</sub>e)

0

### (7.10.1.2) Direction of change in emissions

Select from:

No change

### (7.10.1.3) Emissions value (percentage)

0

### (7.10.1.4) Please explain calculation

*No "unidentified" sources were determined to have impacting Hyatt's GHG emissions compared to the previous year, beyond the emissions reduction activities and change in boundary identified above and occupancy and weather-related changes mentioned that are difficult to quantify at this time.*

### Other

### (7.10.1.1) Change in emissions (metric tons CO2e)

0

### (7.10.1.2) Direction of change in emissions

Select from:

No change

### (7.10.1.3) Emissions value (percentage)

0

### (7.10.1.4) Please explain calculation

*No other sources identified during the reporting year.*

*[Fixed row]*

**(7.17.1) Break down your total gross global Scope 1 emissions by business division.**

	Business division	Scope 1 emissions (metric ton CO2e)
Row 1	<i>Americas</i>	214723
Row 3	<i>Asia Pacific</i>	167246
Row 4	<i>EAME</i>	38652

[Add row]

**(7.20.1) Break down your total gross global Scope 2 emissions by business division.**

	Business division	Scope 2, location-based (metric tons CO2e)	Scope 2, market-based (metric tons CO2e)
Row 1	<i>Americas</i>	625626	562364
Row 3	<i>Asia Pacific</i>	865151	843838
Row 4	<i>EAME</i>	262174	273566

[Add row]

**(7.30) Select which energy-related activities your organization has undertaken.**

	Indicate whether your organization undertook this energy-related activity in the reporting year
Consumption of fuel (excluding feedstocks)	Select from: <input checked="" type="checkbox"/> Yes
Consumption of purchased or acquired electricity	Select from: <input checked="" type="checkbox"/> Yes
Consumption of purchased or acquired heat	Select from: <input checked="" type="checkbox"/> Yes
Consumption of purchased or acquired steam	Select from: <input checked="" type="checkbox"/> Yes
Consumption of purchased or acquired cooling	Select from: <input checked="" type="checkbox"/> Yes
Generation of electricity, heat, steam, or cooling	Select from: <input checked="" type="checkbox"/> Yes

[Fixed row]

### (7.30.1) Report your organization's energy consumption totals (excluding feedstocks) in MWh.

#### Consumption of fuel (excluding feedstock)

##### (7.30.1.1) Heating value

Select from:

Unable to confirm heating value

##### (7.30.1.2) MWh from renewable sources

0

### (7.30.1.3) MWh from non-renewable sources

2128547

### (7.30.1.4) Total (renewable and non-renewable) MWh

2218547

## Consumption of purchased or acquired electricity

### (7.30.1.1) Heating value

Select from:

Unable to confirm heating value

### (7.30.1.2) MWh from renewable sources

235277

### (7.30.1.3) MWh from non-renewable sources

3208211

### (7.30.1.4) Total (renewable and non-renewable) MWh

3443488

## Consumption of purchased or acquired heat

### (7.30.1.1) Heating value

Select from:

Unable to confirm heating value

**(7.30.1.2) MWh from renewable sources**

0

**(7.30.1.3) MWh from non-renewable sources**

70957

**(7.30.1.4) Total (renewable and non-renewable) MWh**

70957

**Consumption of purchased or acquired steam**

**(7.30.1.1) Heating value**

Select from:

Unable to confirm heating value

**(7.30.1.2) MWh from renewable sources**

0

**(7.30.1.3) MWh from non-renewable sources**

124894

**(7.30.1.4) Total (renewable and non-renewable) MWh**

124894

**Consumption of purchased or acquired cooling**

**(7.30.1.1) Heating value**

Select from:

Unable to confirm heating value

### (7.30.1.2) MWh from renewable sources

0

### (7.30.1.3) MWh from non-renewable sources

431606

### (7.30.1.4) Total (renewable and non-renewable) MWh

431606

## Consumption of self-generated non-fuel renewable energy

### (7.30.1.1) Heating value

Select from:

Unable to confirm heating value

### (7.30.1.2) MWh from renewable sources

6547

### (7.30.1.4) Total (renewable and non-renewable) MWh

6547

## Total energy consumption

### (7.30.1.1) Heating value

Select from:

Unable to confirm heating value

### (7.30.1.2) MWh from renewable sources

241824

### (7.30.1.3) MWh from non-renewable sources

5964214

### (7.30.1.4) Total (renewable and non-renewable) MWh

6206038

[Fixed row]

### (7.30.6) Select the applications of your organization's consumption of fuel.

	Indicate whether your organization undertakes this fuel application
Consumption of fuel for the generation of electricity	Select from: <input checked="" type="checkbox"/> Yes
Consumption of fuel for the generation of heat	Select from: <input checked="" type="checkbox"/> Yes
Consumption of fuel for the generation of steam	Select from: <input checked="" type="checkbox"/> Yes
Consumption of fuel for the generation of cooling	Select from: <input checked="" type="checkbox"/> Yes
Consumption of fuel for co-generation or tri-generation	Select from: <input checked="" type="checkbox"/> No

[Fixed row]

**(7.30.7) State how much fuel in MWh your organization has consumed (excluding feedstocks) by fuel type.**

	Total fuel MWh consumed by the organization	Comment
Gas	1925758	<i>We do not track the end use of each non-renewable fuel type across properties.</i>
Other non-renewable fuels (e.g. non-renewable hydrogen)	202788	<i>We do not track the end use of each non-renewable fuel type across properties.</i>
Total fuel	2128547	<i>We do not track the end use of each non-renewable fuel type across properties.</i>

[Fixed row]

**(7.30.9) Provide details on the electricity, heat, steam, and cooling your organization has generated and consumed in the reporting year.**

**Electricity**

**(7.30.9.1) Total Gross generation (MWh)**

4079

**(7.30.9.2) Generation that is consumed by the organization (MWh)**

4079

**(7.30.9.3) Gross generation from renewable sources (MWh)**

4079

**(7.30.9.4) Generation from renewable sources that is consumed by the organization (MWh)**

4079

## Heat

### (7.30.9.1) Total Gross generation (MWh)

2544

### (7.30.9.2) Generation that is consumed by the organization (MWh)

2544

### (7.30.9.3) Gross generation from renewable sources (MWh)

2544

### (7.30.9.4) Generation from renewable sources that is consumed by the organization (MWh)

2544

[Fixed row]

**(7.30.14) Provide details on the electricity, heat, steam, and/or cooling amounts that were accounted for at a zero or near-zero emission factor in the market-based Scope 2 figure reported in 7.7.**

## Row 1

### (7.30.14.1) Country/area

Select from:

United States of America

### (7.30.14.2) Sourcing method

Select from:

- Unbundled procurement of energy attribute certificates (EACs)

### (7.30.14.3) Energy carrier

Select from:

- Electricity

### (7.30.14.4) Low-carbon technology type

Select from:

- Low-carbon energy mix, please specify :

### (7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

168279

### (7.30.14.6) Tracking instrument used

Select from:

- US-REC

## Row 2

### (7.30.14.1) Country/area

Select from:

- India

### (7.30.14.2) Sourcing method

Select from:

- Physical power purchase agreement (physical PPA) with a grid-connected generator

### (7.30.14.3) Energy carrier

Select from:

Electricity

#### (7.30.14.4) Low-carbon technology type

Select from:

Renewable energy mix, please specify :Wind, Solar, Hydro

#### (7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

21951

#### (7.30.14.6) Tracking instrument used

Select from:

Contract

### Row 3

#### (7.30.14.1) Country/area

Select from:

Spain

#### (7.30.14.2) Sourcing method

Select from:

Unbundled procurement of energy attribute certificates (EACs)

#### (7.30.14.3) Energy carrier

Select from:

Electricity

#### (7.30.14.4) Low-carbon technology type

Select from:

Low-carbon energy mix, please specify :

#### (7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

5060

#### (7.30.14.6) Tracking instrument used

Select from:

GO

### Row 4

#### (7.30.14.1) Country/area

Select from:

Japan

#### (7.30.14.2) Sourcing method

Select from:

Unbundled procurement of energy attribute certificates (EACs)

#### (7.30.14.3) Energy carrier

Select from:

Electricity

#### (7.30.14.4) Low-carbon technology type

Select from:

Low-carbon energy mix, please specify :

#### (7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

12162

#### (7.30.14.6) Tracking instrument used

Select from:

Other, please specify :Non-fossil certificate

#### Row 5

#### (7.30.14.1) Country/area

Select from:

United Kingdom of Great Britain and Northern Ireland

#### (7.30.14.2) Sourcing method

Select from:

Retail supply contract with an electricity supplier (retail green electricity)

#### (7.30.14.3) Energy carrier

Select from:

Electricity

#### (7.30.14.4) Low-carbon technology type

Select from:

Low-carbon energy mix, please specify :

#### (7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

1395

#### (7.30.14.6) Tracking instrument used

Select from:

Contract

## Row 6

### (7.30.14.1) Country/area

Select from:

Switzerland

### (7.30.14.2) Sourcing method

Select from:

Retail supply contract with an electricity supplier (retail green electricity)

### (7.30.14.3) Energy carrier

Select from:

Electricity

### (7.30.14.4) Low-carbon technology type

Select from:

Low-carbon energy mix, please specify :

### (7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

2853

### (7.30.14.6) Tracking instrument used

Select from:

Contract

## Row 7

### (7.30.14.1) Country/area

Select from:

Greece

### (7.30.14.2) Sourcing method

Select from:

Unbundled procurement of energy attribute certificates (EACs)

### (7.30.14.3) Energy carrier

Select from:

Electricity

### (7.30.14.4) Low-carbon technology type

Select from:

Low-carbon energy mix, please specify :

### (7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

4694

### (7.30.14.6) Tracking instrument used

Select from:

GO

## Row 8

### (7.30.14.1) Country/area

Select from:

Netherlands

### (7.30.14.2) Sourcing method

Select from:

- Retail supply contract with an electricity supplier (retail green electricity)

### (7.30.14.3) Energy carrier

Select from:

- Electricity

### (7.30.14.4) Low-carbon technology type

Select from:

- Low-carbon energy mix, please specify :

### (7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

3417

### (7.30.14.6) Tracking instrument used

Select from:

- Contract

## Row 9

### (7.30.14.1) Country/area

Select from:

- Austria

### (7.30.14.2) Sourcing method

Select from:

- Retail supply contract with an electricity supplier (retail green electricity)

### (7.30.14.3) Energy carrier

Select from:

Electricity

### (7.30.14.4) Low-carbon technology type

Select from:

Low-carbon energy mix, please specify :

### (7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

4598

### (7.30.14.6) Tracking instrument used

Select from:

Contract

## Row 10

### (7.30.14.1) Country/area

Select from:

Argentina

### (7.30.14.2) Sourcing method

Select from:

Retail supply contract with an electricity supplier (retail green electricity)

### (7.30.14.3) Energy carrier

Select from:

Electricity

#### (7.30.14.4) Low-carbon technology type

Select from:

Low-carbon energy mix, please specify :

#### (7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

5542

#### (7.30.14.6) Tracking instrument used

Select from:

Contract

### Row 11

#### (7.30.14.1) Country/area

Select from:

Ethiopia

#### (7.30.14.2) Sourcing method

Select from:

Default delivered electricity from the grid (e.g. standard product offering by an energy supplier) from a grid that is 95% or more low-carbon and where there is no mechanism for specifically allocating low-carbon electricity

#### (7.30.14.3) Energy carrier

Select from:

Electricity

#### (7.30.14.4) Low-carbon technology type

Select from:

Low-carbon energy mix, please specify :

**(7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)**

5155

**(7.30.14.6) Tracking instrument used**

Select from:

No instrument used

[Add row]

**(7.45) Describe your gross global combined Scope 1 and 2 emissions for the reporting year in metric tons CO2e per unit currency total revenue and provide any additional intensity metrics that are appropriate to your business operations.**

**Row 1**

**(7.45.1) Intensity figure**

0.00025

**(7.45.2) Metric numerator (Gross global combined Scope 1 and 2 emissions, metric tons CO2e)**

2100390

**(7.45.3) Metric denominator**

Select from:

unit total revenue

**(7.45.4) Metric denominator: Unit total**

6667000000

### (7.45.5) Scope 2 figure used

Select from:

- Market-based

### (7.45.6) % change from previous year

3

### (7.45.7) Direction of change

Select from:

- Decreased

### (7.45.8) Reasons for change

Select all that apply

- Acquisitions  
 Change in output

### (7.45.9) Please explain

*The 3% decrease reflects the higher revenue (denominator) increase compared to the emissions (numerator) increase. Energy efficiency efforts, in addition to increases in renewable energy, are the primary drivers for decreases in intensity values. Note that hotel brands' reported revenue values include sources of revenue such as franchise hotels, for which emissions are included in Scope 3.*

[Add row]

## (7.53.1) Provide details of your absolute emissions targets and progress made against those targets.

### Row 1

#### (7.53.1.1) Target reference number

Select from:

Abs 1

### (7.53.1.2) Is this a science-based target?

Select from:

Yes, and this target has been approved by the Science Based Targets initiative

### (7.53.1.3) Science Based Targets initiative official validation letter

*SBTi Target Dashboard.pdf*

### (7.53.1.4) Target ambition

Select from:

Well-below 2°C aligned

### (7.53.1.5) Date target was set

11/11/2021

### (7.53.1.6) Target coverage

Select from:

Organization-wide

### (7.53.1.7) Greenhouse gases covered by target

Select all that apply

Carbon dioxide (CO<sub>2</sub>)

Methane (CH<sub>4</sub>)

Nitrous oxide (N<sub>2</sub>O)

### (7.53.1.8) Scopes

Select all that apply

Scope 1

Scope 2

### **(7.53.1.9) Scope 2 accounting method**

Select from:

Market-based

### **(7.53.1.11) End date of base year**

12/31/2019

### **(7.53.1.12) Base year Scope 1 emissions covered by target (metric tons CO2e)**

351500

### **(7.53.1.13) Base year Scope 2 emissions covered by target (metric tons CO2e)**

1580298

### **(7.53.1.31) Base year total Scope 3 emissions covered by target (metric tons CO2e)**

0.000

### **(7.53.1.32) Total base year emissions covered by target in all selected Scopes (metric tons CO2e)**

1931798.000

### **(7.53.1.33) Base year Scope 1 emissions covered by target as % of total base year emissions in Scope 1**

100

### **(7.53.1.34) Base year Scope 2 emissions covered by target as % of total base year emissions in Scope 2**

100

**(7.53.1.53) Base year emissions covered by target in all selected Scopes as % of total base year emissions in all selected Scopes**

100

**(7.53.1.54) End date of target**

12/31/2030

**(7.53.1.55) Targeted reduction from base year (%)**

27.5

**(7.53.1.56) Total emissions at end date of target covered by target in all selected Scopes (metric tons CO2e)**

1400553.550

**(7.53.1.57) Scope 1 emissions in reporting year covered by target (metric tons CO2e)**

420622

**(7.53.1.58) Scope 2 emissions in reporting year covered by target (metric tons CO2e)**

1679769

**(7.53.1.77) Total emissions in reporting year covered by target in all selected scopes (metric tons CO2e)**

2100391.000

**(7.53.1.78) Land-related emissions covered by target**

Select from:

No, it does not cover any land-related emissions (e.g. non-FLAG SBT)

**(7.53.1.79) % of target achieved relative to base year**

### (7.53.1.80) Target status in reporting year

Select from:

Underway

### (7.53.1.82) Explain target coverage and identify any exclusions

*In November 2021, Hyatt acquired Apple Leisure Group. Baseline and progress have been updated to reflect this change and cover the full company.*

### (7.53.1.83) Target objective

*Reduce scope 1 and 2 emissions by 27.5% by 2030 compared to 2019*

### (7.53.1.84) Plan for achieving target, and progress made to the end of the reporting year

*These targets will be achieved through a combined focus on energy efficiency and renewable energy, including Environmental Attribute Certificates (EACs). During 2023, over 70 managed and franchised hotels reported generating a portion of their energy through onsite renewable options like solar panels or actively purchasing renewable electricity or EACs. We will be engaging hotels and their owners to accelerate these best practices. On the energy efficiency side, our general approach is for full service, managed hotels to conduct third-party energy audits every five years to identify and prioritize property-specific projects to improve energy efficiency. Capital expense projects require hotel owners' funding, and we support hotel owner engagement around these projects through the managed hotels' annual budgeting process. Additionally, we provide all hotel segments with colleague training materials, guidance documents, checklists of operational and technology best practices to advance efficiency, case studies, and brand standards to engage guests in reusing linens and towels.*

### (7.53.1.85) Target derived using a sectoral decarbonization approach

Select from:

No

[Add row]

## (7.53.2) Provide details of your emissions intensity targets and progress made against those targets.

Row 1

### (7.53.2.1) Target reference number

Select from:

Int 1

### (7.53.2.2) Is this a science-based target?

Select from:

Yes, and this target has been approved by the Science Based Targets initiative

### (7.53.2.3) Science Based Targets initiative official validation letter

*SBTi Target Dashboard.pdf*

### (7.53.2.4) Target ambition

Select from:

Well-below 2°C aligned

### (7.53.2.5) Date target was set

12/31/2021

### (7.53.2.6) Target coverage

Select from:

Organization-wide

### (7.53.2.7) Greenhouse gases covered by target

Select all that apply

Carbon dioxide (CO<sub>2</sub>)

Methane (CH<sub>4</sub>)

Nitrous oxide (N<sub>2</sub>O)

### **(7.53.2.8) Scopes**

*Select all that apply*

- Scope 3

### **(7.53.2.10) Scope 3 categories**

*Select all that apply*

- Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2)
- Category 5: Waste generated in operations
- Category 6: Business travel
- Category 14: Franchises

### **(7.53.2.11) Intensity metric**

*Select from:*

- Metric tons CO2e per square meter

### **(7.53.2.12) End date of base year**

12/31/2019

### **(7.53.2.17) Intensity figure in base year for Scope 3, Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2) (metric tons CO2e per unit of activity)**

0.015

### **(7.53.2.19) Intensity figure in base year for Scope 3, Category 5: Waste generated in operations (metric tons CO2e per unit of activity)**

0.005

### **(7.53.2.20) Intensity figure in base year for Scope 3, Category 6: Business travel (metric tons CO2e per unit of activity)**

0.0005

**(7.53.2.28) Intensity figure in base year for Scope 3, Category 14: Franchises (metric tons CO2e per unit of activity)**

0.025

**(7.53.2.32) Intensity figure in base year for total Scope 3 (metric tons CO2e per unit of activity)**

0.0455000000

**(7.53.2.33) Intensity figure in base year for all selected Scopes (metric tons CO2e per unit of activity)**

0.0455000000

**(7.53.2.38) % of total base year emissions in Scope 3, Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2) covered by this Scope 3, Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2) intensity figure**

100

**(7.53.2.40) % of total base year emissions in Scope 3, Category 5: Waste generated in operations covered by this Scope 3, Category 5: Waste generated in operations intensity figure**

100

**(7.53.2.41) % of total base year emissions in Scope 3, Category 6: Business travel covered by this Scope 3, Category 6: Business travel intensity figure**

100

**(7.53.2.49) % of total base year emissions in Scope 3, Category 14: Franchises covered by this Scope 3, Category 14: Franchises intensity figure**

100

**(7.53.2.53) % of total base year emissions in Scope 3 (in all Scope 3 categories) covered by this total Scope 3 intensity figure**

100

**(7.53.2.54) % of total base year emissions in all selected Scopes covered by this intensity figure**

100

**(7.53.2.55) End date of target**

12/31/2030

**(7.53.2.56) Targeted reduction from base year (%)**

53

**(7.53.2.57) Intensity figure at end date of target for all selected Scopes (metric tons CO2e per unit of activity)**

0.0213850000

**(7.53.2.59) % change anticipated in absolute Scope 3 emissions**

-1

**(7.53.2.64) Intensity figure in reporting year for Scope 3, Category 3: Fuel- and energy-related activities (metric tons CO2e per unit of activity)**

0.013

**(7.53.2.66) Intensity figure in reporting year for Scope 3, Category 5: Waste generated in operations (metric tons CO2e per unit of activity)**

0.004

**(7.53.2.67) Intensity figure in reporting year for Scope 3, Category 6: Business travel (metric tons CO2e per unit of activity)**

0.0004

**(7.53.2.75) Intensity figure in reporting year for Scope 3, Category 14: Franchises (metric tons CO2e per unit of activity)**

0.028

**(7.53.2.79) Intensity figure in reporting year for total Scope 3 (metric tons CO2e per unit of activity)**

0.0454000000

**(7.53.2.80) Intensity figure in reporting year for all selected Scopes (metric tons CO2e per unit of activity)**

0.0454000000

**(7.53.2.81) Land-related emissions covered by target**

Select from:

No, it does not cover any land-related emissions (e.g. non-FLAG SBT)

**(7.53.2.82) % of target achieved relative to base year**

0.41

**(7.53.2.83) Target status in reporting year**

Select from:

Underway

**(7.53.2.85) Explain target coverage and identify any exclusions**

*In November 2021, Hyatt acquired Apple Leisure Group. Baseline and progress have been updated to reflect this change and cover the full company.*

### **(7.53.2.86) Target objective**

*Reduce scope 3 emissions from fuel and energy-related activities, waste generated in operations, business travel and franchises 53% per square meter by 2030 compared to 2019*

### **(7.53.2.87) Plan for achieving target, and progress made to the end of the reporting year**

*The near-term focus will be engagement of franchise owners and operators related to energy efficiency and renewable energy.*

### **(7.53.2.88) Target derived using a sectoral decarbonization approach**

Select from:

No

[\[Add row\]](#)

## **(7.54.2) Provide details of any other climate-related targets, including methane reduction targets.**

### **Row 1**

#### **(7.54.2.1) Target reference number**

Select from:

Oth 1

#### **(7.54.2.2) Date target was set**

11/11/2021

#### **(7.54.2.3) Target coverage**

Select from:

Suppliers

#### **(7.54.2.4) Target type: absolute or intensity**

Select from:

Absolute

**(7.54.2.5) Target type: category & Metric (target numerator if reporting an intensity target)**

**Engagement with suppliers**

Percentage of suppliers (by emissions) with a science-based target

**(7.54.2.7) End date of base year**

12/31/2019

**(7.54.2.8) Figure or percentage in base year**

0

**(7.54.2.9) End date of target**

12/31/2025

**(7.54.2.10) Figure or percentage at end of date of target**

41

**(7.54.2.11) Figure or percentage in reporting year**

18

**(7.54.2.12) % of target achieved relative to base year**

73.1707317073

**(7.54.2.13) Target status in reporting year**

Select from:

Underway

**(7.54.2.15) Is this target part of an emissions target?**

Yes

**(7.54.2.16) Is this target part of an overarching initiative?**

Select all that apply

Science Based Targets initiative – approved supplier engagement target

**(7.54.2.18) Please explain target coverage and identify any exclusions**

*In November 2021, Hyatt acquired Apple Leisure Group. Baseline and progress have been updated to reflect this change and cover the full company.*

**(7.54.2.19) Target objective**

*41% of suppliers by emissions covering purchased goods and services will have science-based targets by 2025*

*[Add row]*

**(7.55.1) Identify the total number of initiatives at each stage of development, and for those in the implementation stages, the estimated CO2e savings.**

	Number of initiatives	Total estimated annual CO2e savings in metric tonnes CO2e (only for rows marked *)
Implemented	10	95393

*[Fixed row]*

**(7.55.2) Provide details on the initiatives implemented in the reporting year in the table below.**

## Row 1

### (7.55.2.1) Initiative category & Initiative type

#### Low-carbon energy consumption

Low-carbon electricity mix

### (7.55.2.2) Estimated annual CO2e savings (metric tonnes CO2e)

95393

### (7.55.2.3) Scope(s) or Scope 3 category(ies) where emissions savings occur

Select all that apply

Scope 2 (market-based)

### (7.55.2.4) Voluntary/Mandatory

Select from:

Voluntary

### (7.55.2.9) Comment

*Low carbon electricity sources were used at certain hotels across 10 countries. Refer to Q.7.30.14 for additional detail. Additionally, Hyatt hotels undertake a variety of emission reduction initiatives such as upgrading lighting, heating and cooling plants, kitchen and laundry equipment, air handling systems, and building automation and energy optimizing systems, which have not been listed here.*

*[Add row]*

## (7.55.3) What methods do you use to drive investment in emissions reduction activities?

### Row 1

#### (7.55.3.1) Method

Select from:

- Compliance with regulatory requirements/standards

### (7.55.3.2) Comment

*While most emission reduction activities are voluntary in the hospitality industry in some cases there may be regulatory requirements that drive investments. Examples of regulatory requirements are local energy standards, carbon reduction regulations, and phaseouts of specific technologies. In these cases, new investments are integrated into hotels annual capital expenditure planning.*

## Row 2

### (7.55.3.1) Method

Select from:

- Financial optimization calculations

### (7.55.3.2) Comment

*Many of our managed full service hotels have leveraged onsite energy audits retro-commissioning studies and/or third party guidance to identify high yielding, short payback initiatives that will enable them to maximize actions and potential investment dollars. In addition, we use Hyatt EcoTrack our utility tracking and management database and vendors to help hotels anticipate energy trends and prioritize investment areas.*

## Row 3

### (7.55.3.1) Method

Select from:

- Employee engagement

### (7.55.3.2) Comment

*With regard to driving efficiency and emission reduction projects, our colleagues frequently identify new opportunities and develop the business case to owners for investment funds. Associate engagement is particularly important in a business structure like ours given a diverse ownership structure. We engage our colleagues by setting environmental goals and providing tools that empower our Engineering and Operations Teams who play a critical role in securing investment funds for new projects.*

## Row 4

### (7.55.3.1) Method

Select from:

Internal incentives/recognition programs

### (7.55.3.2) Comment

*Hotels are frequently recognized for their successful initiatives and accomplishments on Hyatt's intranet site Hyattconnect, our corporate responsibility report and newsletters, and other communication platforms. Our CEO refers to accomplishments at various hotels in external and internal presentations.*  
[Add row]

## C9. Environmental performance - Water security

(9.2) Across all your operations, what proportion of the following water aspects are regularly measured and monitored?

### Water withdrawals – total volumes

#### (9.2.1) % of sites/facilities/operations

Select from:

100%

#### (9.2.2) Frequency of measurement

Select from:

Other, please specify :

#### (9.2.3) Method of measurement

*Hyatt hotels are required to track environmental metrics, including water consumption by source, using Hyatt's global database, Hyatt EcoTrack. Hotels record data based on utility invoices and/or metering data, and timing is dependent on the utility bill cycle. Estimated data is used when primary data is not available.*

#### (9.2.4) Please explain

*Per Hyatt's reporting boundary, this data is representative of managed hotels only. Water withdrawal data is reviewed by the environmental sustainability team and presented in Hyatt's publicly available annual environmental summary data sheet. Water withdrawals by source may be reported in future CDP responses.*

### Water recycled/reused

#### (9.2.1) % of sites/facilities/operations

Select from:

1-25

## The provision of fully-functioning, safely managed WASH services to all workers

### (9.2.1) % of sites/facilities/operations

Select from:

100%

[Fixed row]

**(9.2.2) What are the total volumes of water withdrawn, discharged, and consumed across all your operations, how do they compare to the previous reporting year, and how are they forecasted to change?**

### Total withdrawals

#### (9.2.2.1) Volume (megaliters/year)

55120.6

#### (9.2.2.2) Comparison with previous reporting year

Select from:

Higher

#### (9.2.2.3) Primary reason for comparison with previous reporting year

Select from:

Increase/decrease in business activity

#### (9.2.2.4) Five-year forecast

Select from:

Higher

#### (9.2.2.5) Primary reason for forecast

Select from:

Increase/decrease in business activity

### (9.2.2.6) Please explain

*Hyatt's hotel portfolio expanded in 2023. Additionally, as occupancy rates recovered globally post the COVID-19 pandemic, water use at hotels increased accordingly.*  
[Fixed row]

### (9.5) Provide a figure for your organization's total water withdrawal efficiency.

#### (9.5.1) Revenue (currency)

6667000000

#### (9.5.2) Total water withdrawal efficiency

120952.96

#### (9.5.3) Anticipated forward trend

*Hyatt anticipates water withdrawal efficiency to improve as efficiency and conservation measures continue to be implemented across Hyatt's managed hotel portfolio.*  
[Fixed row]

### (9.12) Provide any available water intensity values for your organization's products or services.

#### Row 1

#### (9.12.1) Product name

*Total Lodging Water Intensity*

#### (9.12.2) Water intensity value

**(9.12.3) Numerator: Water aspect**

Select from:

 Water withdrawn**(9.12.4) Denominator***Square meters of total conditioned space***(9.12.5) Comment***Please see attachment provided in 13.1.1 for details on assurance.**[Add row]***(9.13) Do any of your products contain substances classified as hazardous by a regulatory authority?**

	Products contain hazardous substances	Comment
	Select from: <input checked="" type="checkbox"/> No	<i>Hyatt and Hyatt hotels provide hospitality and lodging services, and does not produce, process, transport, or dispose of goods for sale.</i>

*[Fixed row]***(9.14) Do you classify any of your current products and/or services as low water impact?**

	Products and/or services classified as low water impact	Primary reason for not classifying any of your current products and/or services as low water impact	Please explain
	<i>Select from:</i> <input checked="" type="checkbox"/> No, and we do not plan to address this within the next two years	<i>Select from:</i> <input checked="" type="checkbox"/> Other, please specify :No industry definition of "low water" offering	<i>While there is no definition for low water room nights or events, hotels work to advance water efficiency.</i>

[Fixed row]

### (9.15.3) Why do you not have water-related target(s) and what are your plans to develop these in the future?

#### (9.15.3.1) Primary reason

*Select from:*

- We are planning to introduce a target within the next two years

#### (9.15.3.2) Please explain

*Hyatt previously announced a 2020 water reduction goal in 2014. Two of the three regions achieved this goal in 2019 prior to the COVID-19 pandemic. Due to the impacts of the COVID-19 pandemic on hotel operations, a new global water goal has not yet been established. In the interim, Hyatt is working to set hotel-level water reduction targets to engage hotels in water conservation and efficiency efforts.*

[Fixed row]

## C11. Environmental performance - Biodiversity

### (11.2) What actions has your organization taken in the reporting year to progress your biodiversity-related commitments?

#### (11.2.1) Actions taken in the reporting period to progress your biodiversity-related commitments

Select from:

Yes, we are taking actions to progress our biodiversity-related commitments

#### (11.2.2) Type of action taken to progress biodiversity- related commitments

Select all that apply

Species management

Education & awareness

[Fixed row]

### (11.3) Does your organization use biodiversity indicators to monitor performance across its activities?

	<b>Does your organization use indicators to monitor biodiversity performance?</b>
	Select from: <input checked="" type="checkbox"/> No

[Fixed row]

### C13. Further information & sign off

(13.1) Indicate if any environmental information included in your CDP response (not already reported in 7.9.1/2/3, 8.9.1/2/3/4, and 9.3.2) is verified and/or assured by a third party?

	Other environmental information included in your CDP response is verified and/or assured by a third party
	Select from: <input checked="" type="checkbox"/> Yes

[Fixed row]

(13.1.1) Which data points within your CDP response are verified and/or assured by a third party, and which standards were used?

#### Row 1

##### (13.1.1.1) Environmental issue for which data has been verified and/or assured

Select all that apply

- Climate change
- Water

##### (13.1.1.2) Disclosure module and data verified and/or assured

###### Environmental performance – Water security

- Water withdrawals– total volumes

### (13.1.1.3) Verification/assurance standard

#### Climate change-related standards

ISO 14064-3

### (13.1.1.4) Further details of the third-party verification/assurance process

*Hyatt Corporation commissioned LRQA to provide limited assurance of its managed portfolio assertion for 2023. Please see the attachment provided for details on the data and performance indicators that were assured.*

### (13.1.1.5) Attach verification/assurance evidence/report (optional)

*Hyatt CY2023 Assurance Statement Final.pdf*

[Add row]

**(13.2) Use this field to provide any additional information or context that you feel is relevant to your organization's response. Please note that this field is optional and is not scored.**

### (13.2.1) Additional information

*Forward-Looking Statements in this report, which are not historical facts, are forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Our actual results, performance or achievements may differ materially from those expressed or implied by these forward-looking statements. These statements include statements about Hyatt's environmental, social, and governance goals, risks, and opportunities, and involve known and unknown risks that are difficult to predict. In some cases, you can identify forward-looking statements by the use of words such as "may," "could," "expect," "intend," "plan," "seek," "anticipate," "believe," "estimate," "predict," "potential," "continue," "likely," "will," "would" and variations of these terms and similar expressions, or the negative of these terms or similar expressions. Such forward-looking statements are necessarily based upon estimates and assumptions that, while considered reasonable by us and our management, are inherently uncertain. Factors that may cause actual results to differ materially from current expectations include, but are not limited to, general economic uncertainty in key global markets and a worsening of global economic conditions or low levels of economic growth; the rate and pace of economic recovery following economic downturns; global supply chain constraints and interruptions, rising costs of construction-related labor and materials, and increases in costs due to inflation or other factors that may not be fully offset by increases in revenues in our business; risks affecting the luxury, resort, and all-inclusive lodging segments; levels of spending in business, leisure, and group segments, as well as consumer confidence; declines in occupancy and average daily rate; limited visibility with respect to future bookings; loss of key personnel; domestic and international political and geopolitical conditions, including political or civil unrest or changes in trade policy; hostilities, or fear of hostilities, including future terrorist attacks, that affect travel; travel-related accidents; natural or man-made disasters, weather and climate-related events, such as earthquakes, tsunamis, tornadoes, hurricanes, droughts, floods, wildfires, oil spills, nuclear incidents, and global outbreaks of pandemics or contagious diseases, or fear of such outbreaks; our ability to successfully achieve certain levels of operating profits at hotels that have performance tests or*

*guarantees in favor of our third-party owners; the impact of hotel renovations and redevelopments; risks associated with our capital allocation plans, share repurchase program, and dividend payments, including a reduction in, or elimination or suspension of, repurchase activity or dividend payments; the seasonal and cyclical nature of the real estate and hospitality businesses; changes in distribution arrangements, such as through internet travel intermediaries; changes in the tastes and preferences of our customers; relationships with colleagues and labor unions and changes in labor laws; the financial condition of, and our relationships with, third-party owners, franchisees, and hospitality venture partners; the possible inability of third-party owners, franchisees, or development partners to access the capital necessary to fund current operations or implement our plans for growth; risks associated with potential acquisitions and dispositions and our ability to successfully integrate completed acquisitions with existing operations; failure to successfully complete proposed transactions (including the failure to satisfy closing conditions or obtain required approvals); our ability to successfully execute our strategy to expand our management and hotels services and franchising business while at the same time reducing our real estate asset base within targeted timeframes and at expected values; our ability to maintain effective internal control over financial reporting and disclosure controls and procedures; declines in the value of our real estate assets; unforeseen terminations of our management and hotels services or franchise agreements; changes in federal, state, local, or foreign tax law; increases in interest rates, wages, and other operating costs; foreign exchange rate fluctuations or currency restructurings; risks associated with the introduction of new brand concepts, including lack of acceptance of new brands or innovation; general volatility of the capital markets and our ability to access such markets; changes in the competitive environment in our industry, industry consolidation, and the markets where we operate; our ability to successfully grow the World of Hyatt loyalty program and Unlimited Vacation Club paid membership program; cyber incidents and information technology failures; outcomes of legal or administrative proceedings; and violations of regulations or laws related to our franchising business and licensing businesses and our international operations;; and other risks discussed in the Company's filings with the U.S. Securities and Exchange Commission, including our annual report on Form 10-K and our Quarterly Reports on Form 10-Q, which filings are available from the SEC. These factors are not necessarily all of the important factors that could cause our actual results, performance, or achievements to differ materially from those expressed in or implied by any of our forward-looking statements. We caution you not to place undue reliance on any forward-looking statements, which are made only as of the date of this report. We undertake no obligation to update publicly any of these forward-looking statements to reflect actual results, new information or future events, changes in assumptions, or changes in other factors affecting forward-looking statements, except to the extent required by applicable law. If we update one or more forward-looking statements, no inference should be drawn that we will make additional updates with respect to those or other forward-looking statements.*

*[Fixed row]*

### **(13.3) Provide the following information for the person that has signed off (approved) your CDP response.**

#### **(13.3.1) Job title**

*Vice President, Sustainability and ESG Reporting*

#### **(13.3.2) Corresponding job category**

*Select from:*

Environment/Sustainability manager

*[Fixed row]*



