

Effective May, 2018

Vendor Name	Principal Function
800 Teleservices (Hong Kong) Limited	Global contact center services
Concentrix Corporation	Global contact center services
Microsoft Corporation	Email and document storage services
Olson and Co, Inc.	Loyalty program services
Oracle America, Inc. and affiliates	Property management system and point of sale system services
Agilysys NV, LLC	Point of sale system services
Genpact International, Inc.	Financial and accounting services
Nasuni Corporation	Document storage services
Iron Mountain Management, LLC	Document storage services
Dropbox, Inc.	Document storage services
Sitel Operating Corporation	Global contact center services
Merchant-Link, LLC	Payment processing services
Cvent, Inc.	Group booking and sales services
Salesforce.com, Inc.	Document storage services
Journera, LLC	Data analytics and enhancement services
Central Dynamics Corporation dba Cendyn	Folio management and sales services
ResortSuite, Inc.	Property management system services

In addition, Hyatt uses vendors that may have access to personal information in order to provide the following services:

Loyalty program administration
Gift card administration
Payment processors
Targeted marketing services
Spa, golf and similar recreational software vendors
Meeting and convention services
Restaurant/bar booking and management systems
Parking payment systems
Data analytics and guest surveys
In-room Services (e.g., TV, WiFi)
Business center operations
Key and lock vendors
Concierge services
Guest communications
Cybersecurity and security services
Telecom and communication services
Supplemental IT staffing services
Strategic projects and professional services
Email security filtering services

IT support services
E-discovery services
Claims processing and legal services
Cloud hosting services such as Amazon Web Services and Microsoft Azure